

Speak to us

Who I am

Hi I am Barry Smith and I am 36 years. I live Irvine in Ayrshire, for anyone know don't know where this is, it is in Scotland. I have Cerebral Palsy, for anyone who doesn't know wot this is it is a physical disability. Down to me having this I am in a power chair, and people found it hard to understand what I am trying to say down to this I use a Connect Lightwriter, which is a voice output communication Aide. People say this is my voice when people don't know what I am saying to them.

The NHS

When I go to the Doctors they always say they told me in 2002 I can't got to take a support worker with me, because when I am typing in what I want to say to the Doctor, I am to slow for the Doctor, I person don't think this is right. About 2008 I had a new Doctor one of my support worker when in with me. The doctor asked the support worker. After I came out of seen the Doctor, I type my SL35 Lightwriter to the support "I am not happy with the Doctor." Then the support worker asked me why? Then I told him this I wasn't happy because the Doctor on asked you how I was getting on. He should asked him how I where feeling." The support worker told me. You show had told him, to speak to you. When I went back to see the same Doctor about four weeks later him, before I went into see the Doctor I type a message into my Lightwriter what said "see the last time when I was here I wasn't happy, I had the same support work with me who was with me the time before. The Doctor told me "I am sorry but I didn't know I where doing this." even time now my JP always speak to me and not the person when is with mw. In July their I when to see the hygienist who was new one she where keep speaking to my support worker, she told her Barry should buy a chair to sit in so people should breach his team and use a hand teats breach, what isn't no good for me. Most of the NHS is getting AAC friends what good, but I person feel it hard to telephone people from the NHS because most people aren't award.

When I go shopping

Sometimes I liked to go out by myself to places liked to Shops, I liked people know in the shops so I can asked for a hand to shop, and they are happy to support me with this too. When I go into my bank the staffs from the bank helps me, what make me feel so good to.

What I find good

My connect is a Mobile Telephone at well I find this very good for telephone my family and friends. One thing I find very hard is when I needed make business liked the telephoning Bank they say they can't speaking to me this because my communication aide isn't my own voice. Two day ago I find out the benefits office in the UK did a new help line for death people, so I phone this to try it out as communication aides user, the outcome it was no good, so I phone the able body number, the lady try but my needed to speak for me,

Barry Smith

bsmith40@googlemail.com