

Toronto, Ontario, Canada M8W 3S2 416-252-2420 • Fax: 416 252-2365 E-mail: FreemanTorontoES@freemanco.com

### ISAAC 2016 TORONTO Bringing Us Together Ce qui nous rassemble

### ISAAC CONFERENCE 2016 AUGUST 8-11, 2016 WESTIN HARBOUR CASTLE TORONTO, ONTARIO

### SERVICE INFORMATION

### **BOOTH EQUIPMENT**

Each 10' x 10' booth space will be set with 8' high black back drape, 3' high black side dividers, one 6' x 30" H draped skirted table in black, two side chairs, one wastebasket and a 7" x 44" booth identification sign.

### **EXHIBIT HALL CARPET**

The exhibit areas & booths are carpeted with the existing facility carpet. To enhance the appearance of your booth, rental carpet is available through Freeman. Please refer to the Carpet Order Form located in this manual.

### DISCOUNT PRICE DEADLINE DATE

Take advantage of discount pricing by ordering online at www.freemanco.com/store by: July 15, 2016.

If you are unable to order online, please ensure that the Method of Payment is included with your order. Orders without payment will not be processed. The Method of payment can be found on page 6 of the Complete Service Manual.

Save money by ordering labour in advance. All display labour orders placed at show site will be charged an additional 30% above the advance rate.

Please note that all prices in this manual are in Canadian Funds.

### SHOW SCHEDULE

### **EXHIBITOR MOVE-IN**

For more information and helpful hints on preshow procedures and move-in, please go to: www.freemanco.com/preshowFAQ Sunday August 7, 2016 12:00 PM - 9:00 PM

All exhibits must be fully installed by 9:00 PM on August 7, 2016.

### **EXHIBIT HOURS**

Monday	August 8, 2016	9:00 AM - 6:00 PM
Tuesday	August 9, 2016	9:00 AM - 5:30 PM
Wednesday	August 10, 2016	9:00 AM - 5:30 PM
Thursday	August 11, 2016	9:00 AM - 4:00 PM

### **EXHIBITOR MOVE-OUT**

For more information and helpful hints on postshow procedures and move-out, please go to:

www.freemanco.com/postshowFAQ

Thursday	August 11, 2016	4:00 PM - 9:00 PM
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Freeman will begin returning empty containers at the close of the show . The entire process will take approximately one hour.

All labour services performed between 4:00 pm and 6:00 pm (M-F), between 8:00 am and 4:00 pm (Sat-Sun) will have overtime charges applied. All labour services performed between 6:00 pm and 8:00 am (M-F) and between 4:00 pm and 8:00 am (Sat-Sun) will have double-time charges applied. Please refer to the enclosed Labour Order Form. All material handling services performed after 4:00 pm (M-F) and all day Saturday and Sunday will have overtime charges applied. Please refer to the enclosed Material Handling Order Form.

**SERVICE CENTRE HOURS** - We will have staff available at the Freeman Service Centre as follows:

Monday	August 7, 2016	12:00 PM - 9:00 PM
Thursday	August 11, 2016	4:00 PM - 9:00 PM

### **DISMANTLE AND MOVE-OUT INFORMATION**

All exhibitor materials must be removed from the exhibit facility by <u>9:00 PM on August 11, 2016</u>. To ensure all exhibitor materials are removed from the exhibit facility by the Exhibitor Move-Out deadline please have all carriers check-in by <u>8:00 PM on August 11, 2016</u>.

### POST SHOW PAPERWORK AND LABELS

Our Exhibitor Services Department will gladly prepare your outbound Material Handling Agreement and labels in advance. Complete the Outbound Shipping form and your paperwork will be available at show site. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

**Please note:** All items not ordered through Freeman direct may be subject to Material Handling Charges and are the responsibility of the Exhibitor.

### **MATERIAL HANDLING**

Exhibitors may hand-carry their own freight into the exhibit facility. All exhibitors handling their own freight will be responsible to arrange their own storage of empty containers during the show. No storage will be available on the show floor. The use of pump trucks and other mechanical equipment however, is not permitted. Any material handled by Freeman will be charged according to the rates listed within the service manual.

Please refer to the Material Handling Order Form contained in this service manual for charges.

If you do not wish Freeman to handle your freight, please complete the Material Handling Exemption Form contained in the service manual and return to exhibitor services. As well, a representative of your company is required on the loading dock to receive and sign for your shipments at the time of arrival or you will be charged accordingly. Freeman will control access to the loading docks in order to provide for a safe and orderly move in/move out.

Please be aware that disposal of exhibit properties is not included as part of your material handling charges. Please contact Freeman for quoted rates and rules applicable to the disposal of your exhibit properties.

### **ADVANCE WAREHOUSE SHIPPING INFORMATION**

Exhibiting Company Name / Booth # ISAAC Conference 2016 C/O Freeman 61 Browns Line Toronto, Ontario, Canada M8W 3S2

Freeman will accept crated, boxed or skidded materials beginning July 8, 2016 at the above address. All shipments must be accompanied with a Certified Weight Ticket. "Full Load" trailers without a Certified Weight Ticket may be refused and sent to obtain requested documents. To avoid additional late arrival charges, materials must arrive by July 29, 2016. The warehouse will receive shipments Monday through Friday between 8:00 AM and 4:30 PM. To check on the arrival of your freight, please call 416-252-3361. If required, provide your carrier with this phone number: 416-252-2420.

### SHOW SITE SHIPPING INFORMATION

Exhibiting Company Name / Booth # ISAAC Conference 2016 C/O Freeman Westin Harbour Castle One Harbour Square Toronto, Ontario, Canada M5J 1A6

Freeman will receive shipments at the exhibiting facility beginning 12:00 PM on August 7, 2016.

All shipments must be accompanied with a Certified Weight Ticket. "Full Load" trailers without a Certified Weight Ticket may be refused and sent to obtain requested documents. Shipments arriving before this date may be refused by the facility. Any charges incurred for early freight accepted by the facility will be the responsibility of the exhibitor. If required, provide your carrier with this phone number: 416-252-2420.

# **FREEMAN** quick facts

### **FREEMAN ONLINE®**

Take advantage of discount pricing by ordering online at www.freemanco.com/store by July 15, 2016.

Using the enhanced Freeman Online, you will enjoy easy access to added features and functions as well as the high caliber of Freeman services you've come to expect – **before**, **during** and **after your show**. Additionally, you can now access Freeman Online from any device – desktop, laptop, tablet or via our new Freeman Online Mobile App.

To place online orders, you will be required to login with your unique Username and Password. If this is your first time to use Freeman Online, click on the "Create an Account" link. To access Freeman Online without using the email link, go to: <u>http://www.freemanco.com/store/show/showInformation.jsp?showID=433791&nav=02</u>

You can also download and use the FOL Mobile App from the Apple or Android store, or here: **folmobile.freemanco.com**. A mobile web version of the Freeman Online Mobile App is available to extend mobile use for those users that do not have an Apple or Android device or who do not want to download the Mobile App.

### **EXHIBIT TRANSPORTATION AND CUSTOMS**

As part of the Freeman service and to make your shipping and transportation experience as seamless as possible, Freeman Exhibit Transportation has been appointed as the official carrier and customs clearance service provider for the **ISAAC Conference 2016**.

Our Exhibit Transportation Department is available at our toll free number at 1-877-478-1113 should you wish to contact us regarding your shipping and or customs requirements

### AS A REMINDER

All shipments originating outside Canada will require Canada Customs Clearance and U.S. Customs / Homeland Security (if applicable ) on the return.

### SMALL PACKAGES/BOXES DELIVERIES (Including Portable Display Cases)

Toronto is an international destination and, as such, duties, taxes and customs clearance fees applies. If you are shipping Air or Ground with the following small packages companies, Fed-ex, UPS, Airborne, DHL, or any other small package/boxes carriers please confirm that all ancillary charges(duties, taxes & Customs clearance fees) are PREPAID. This includes 3rd Party Shippers (ie:Fullfillment Centres, etc.). Any shipments that are sent collect will not be accepted by Freeman and they will be refused and held by the carrier.

In some instances, carriers do not declare ancillary collect charges upon delivery to our warehouse and Freeman is billed 30-90 days after the event has closed. In these situations, any charges (duties, taxes & Customs clearance fees) are re-billed to the corresponding exhibitors plus "Advancement Fees".

### ASSISTANCE

We want you to have a successful show. If we can be of assistance, please call our Exhibitor Services Department at 416-252-2420 or via email at FreemanTorontoES@freemanco.com.

### LABOUR INFORMATION

Union Labour may be required for your exhibit installation and dismantle. Please carefully read the LABOUR JURISDICTIONS to determine your needs. Exhibitors supervising labour need to pick up and release their labour at the Service Desk. Refer to the order form under Display Labour for Straight Time, Overtime and Double-Time hours.

### FREEMAN GENERAL INFORMATION

### **PRIVACY POLICY**

Pursuant to the Personal Information Protection and Electronic Documents Act, Freeman has formalized its current practices into a privacy policy. A copy of our full privacy policy is available on request or by visiting our website at <a href="http://www.freemanco.com/freemanco/freeman/privacy.jsp">http://www.freemanco.com/freemanco/freeman/privacy.jsp</a>

Freeman collects business information from its customers to enable us to perform contracted services. Only very infrequently will any identifiable personal information be collected. If any personal information is collected, Freeman will obtain consent at the time of the collection, disclosure and /or use. You then would have the right to access any of the information we have collected and withdraw your consent for the above at any time. If you have any questions or would like more information on our privacy policy, please contact us. We would be more than happy to discuss this matter with you. You may contact our privacy officer at barbara.baird@freemanco.com. If you would like to have your personal information removed from Freeman's database, please email legal@freemanco.com to request removal.

### **HELPFUL HINTS**

### SAVE MONEY

Order early to take advantage of advance order discount rates, place your order by early deadline order date: JULY 15, 2016.

### **AVOID DELAY**

Ship early to avoid delays. Shipments arriving late at show site will cost you money, time and business!

### SAFETY TIPS

Use a ladder, not a chair. Standing on chairs, tables and other rental furniture is unsafe and can cause injury to you or to others. These objects are not designed to support your standing weight.

Be aware of your surroundings. You are in an active work area with changing conditions during move-in and moveout. Pay attention. Look for obstacles, and machinery and equipment that are in use. Keep your eyes open for scooters and forklifts. The drivers of these vehicles may not be able to see you. Stay clear of dock areas, trucks and trailers. These areas can be particularly dangerous.

Prevent electrical shocks, falling items and damage to materials. Do not attach items or equipment to the drapes or metal framework provided for your booth. This can cause serious injury or damage to materials.

We do not accept Hazardous Materials. If you ship any hazardous materials, you could be in violation of federal laws and may be subject to fines & penalties.

The operation or use of all motorized lifts and motorized material handling equipment for installation/dismantle of exhibits is NOT permitted by exhibitors or by their exhibitor appointed contractors (EAC's). Thank you for your cooperation.

### **EXHIBITOR ASSISTANCE**

For more information and helpful hints on preshow procedures and move-in, please go to: <u>www.freemanco.com/preshowFAQ.</u>

For more information and helpful hints on postshow procedures and move-out, please go to: <u>www.freemanco.com/postshowFAQ.</u>

Should you have any questions or need assistance, please contact Freeman's Exhibitor Services department at 416-252-2420 or via email at FreemanTorontoES@freemanco.com.

### WE APPRECIATE YOUR BUSINESS!



Freeman actively engages in green practices within day-to-day operations and is committed to producing events in the most environmentally friendly way possible. Freeman has collaborated with a number of customers to make their events greener and is dedicated to broadening this effort.

### Green Tips for Exhibitors

Interested in going Green and saving money with your exhibit booth? Follow these tips to assist you in making your sustainable booth strategies at least cost-neutral, and possibly cost-saving!

### Supplies and Ordering

- Order exhibit supplies early and utilize online ordering systems to eliminate paper waste.
- Consider renting a booth from Freeman or buying materials locally, preventing shipping cost and lowering emissions.
- Rent Freeman Classic Carpet which contains recycled content and is also recyclable.
- Provide giveaways made of recycled, responsibly grown natural fiber, nontoxic and biodegradable materials. Ensure giveaways are useful, not merely promotional in nature. Electronic Giveaways, such as free songs from iTunes, coupons and free online Apps are smart and trendy.

### Printing, Recycling and Waste Management

- Encourage less printing and provide more information digitally when it comes to booth literature, fulfilling requests via email and website referrals.
- If you need to print, use a local printer in the city where the show will be held and choose paper that contains at least 50% post-consumer recycled content.
- Ask Freeman about new paper-based signage materials that are comparably priced to plastic. There are good alternatives to foam core and PVC which are not as easily recyclable.
- Participate in the exhibit donation program by providing materials that are eligible for donation to local charities, such as pens, bags and notepads.

### Shipping and Transportation

- If you must ship materials, planning out your booth in a timely way to meet shipping deadlines can also help maximize consolidation and cost-savings.
- Choose a SmartWay<sup>™</sup>-certified hauler at no additional cost to ensure your transportation company is practicing sustainable shipping.



- Set a goal to leave no trace behind by shipping out all booth properties Getting There With Cleaner Air and packing materials and donating extra giveaways thereby minimizing any waste for the show.
- If you are attending another trade show that many of your fellow exhibitors are also participating in, ask your General Service Contractor or Show Management to set up a caravan service to save on fuel emissions—and cost of transportation.

### Personnel and Best Practices

- Take advantage of local or regional representatives to staff your booth, rather than bringing staff from far away offices, reducing travel cost.
- Bring Green as part of your company message providing recycling bins in your booth and information on what you have done to exhibit in a sustainable way.



These steps can help as we all strive to make smarter and more environmentally sound decisions. For more information on the Freeman Sustainability Initiative, contact goinggreen@freemanco.com





### DISCOUNT PRICE DEADLINE DATE JULY 15, 2016

INCLUDE THIS FORM WITH YOUR ORDER Please use black ink

		IJAAC	CONFERE	NCE 2016			
MPANY NAME:					BOO	TH#:	
DRESS:					BOOTH SIZE	Х	
(STREET)		(P.O. BOX)					
(CITY)		(STATE/ PROVIN EXT.:	FAX #	OSTAL CODE)			
BNATURE:			PRIN	Γ NAME:			
AIL FOR INVOICE:							
STOMER #		OR	CHEC	K BOX IF YOU AF	REANEW FREEM	IAN CUSTOMER	
Invoices will be sent b	oy e-mail; please	•	•	,	nvoices if different	than contact's er	nail.
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COMPANY CHEQ Please make cheque				TRANSFER ote that customer	s are responsible	e for anv bank pr	ocessin
Freeman Expositions	s, Ltd.	<b>.</b>	fees of \$	15.00 CDN.			
Cheques must be in Bank or U.S. funds of <b>Please reference (jo</b>	drawn on a U.S ob <b># 433791)</b> o	S bank. on your remittan	Benefic	iary Name: Freer vns Line, Toronto			
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For your convenience	, we will use this authorization card account for your advance			003 - 200 Bay Si or Bank ID: 0000			
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or any charges which pay on behalf of Exhi any shipping charges	n Freeman may ibitor, including s. Please comp	y be obligated to without limitation	If send	i <b>ng USD use:</b> diary Bank: JP M ode: CHASUS33			York, N
tion requested below:			IBAN N Please Bank T	umber: Canadiar reference Name ransfers so we	n Banks do not o e of Show & Bo properly credit	carry IBAN num oth Number of your account.	bers n all
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FURNISHINGS	CARPET	SHOW SPECIAL	EXHIBIT PACKAGES	EXHIBIT ACCESSORIES	TOTALFLEX	SIGNS & GRAPHICS	
							]
INSTALLATION LABOUR	DISMANTLE LABOUR	TRANSPORTATION & CUSTOMS	MATERIAL HANDLING	OTHER	OTHER	GRAND TOTAL	]

• If you have questions or need assistance with any items not listed, please call and ask for your Exhibitor Sales Representative.

### TELL US WHAT YOU THINK

Freeman is committed to providing great customer service. To help us serve you more effectively in the future, please visit the URL address below upon the completion of your show to provide feedback. Your input will provide the insight needed to ensure that our customer service is in line with your expectations.





### **ISAAC CONFERENCE 2016**

In order to authorize Freeman to invoice a third party for payment of services rendered to exhibitors, both the exhibiting company and the third party must complete this form and return it at least 14 days prior to show move-in.

### **EXHIBITING COMPANY AUTHORIZATION OF THIRD PARTY BILLING**

"We understand and agree that we, the exhibiting company, are ultimately responsible for payment of charges and agree by submitting this form or ordering materials or services from Freeman, oto be bound by all terms and conditions as described in the Terms & Conditions section of this services manual. In the event that the named third party does not discharge payment of the invoice prior to the last day of the show, charges will revert back to the exhibiting company. All invoices are due and payable upon receipt, by either party. The items checked below are to be invoiced to the third party."

BY SUBMITTING THIS FORM VIA FAX OR POSTAL MAIL OR ORDERING MATERIALS OR SERVICES FROM FREEMAN, YOU AGREE TO BE BOUND BY ALL TERMS & CONDITIONS INCLUDED IN YOUR SERVICE MANUAL.

FAX

EXHIBITOR NAME: (PLEASE PRINT)

EXHIBITOR SIGNATURE:

DATE:

BOOTH #:

### **EXHIBITING COMPANY INFORMATION**

EXHIBITING COMPANY NAME:

EXHIBITING COMPANY ADDRESS:

CITY/STATE/ZIP:

PHONE:

CONTACT'S E-MAIL:

Indicate which services are to be invoiced to the Third Party:

EXT

ALL FREEMAN SERVICES

I&D LABOUR/SUPERVISION

TRANSPORTATION/CUSTOMS MATERIAL HANDLING

 RENTAL FURNITURE/CARPET/SIGNS

### THIRD PARTY COMPANY INFORMATION

THIRD PARTY COMPANY NAME:				
CONTACT NAME:				
THIRD PARTY ADDRESS:				
CITY/STATE/PROVINCE/ZIP/POSTAL CODE:				
PHONE:	EXT.	FAX:		
CONTACT'S E-MAIL:				
E-MAIL FOR INVOICE:				
Invoices will be sent by e-mail. Please p	rovide the e-mail address of	the person who reconcile	es your invoices if different that	n contact's email.
THIRD PARTY CREDIT CAR	D AUTHORIZATION	N		
	EXPRESS MASTER	RCARD VISA		
CREDIT CARD ACCOUNT NO:			EXP. DATE:	
CARDHOLDER NAME (PLEASE PRINT):			CARD TYPE:	
AUTHORIZED SIGNATURE:				
CARDHOLDER BILLING ADDRESS:				
CITY/STATE/PROVINCE/ZIP/POSTAL CODE:				

### YOU ARE ENTERING A CONTRACT WHICH LIMITS YOUR POSSIBLE RECOVERY IN CASE OF LOSS OR DAMAGE.

The terms and conditions set forth below become a part of the Contract between FREEMAN and you, the EXHIBITOR. Acceptance of said terms and conditions will be construed when any of the following conditions are met:

- THE METHOD OF PAYMENT FORM IS SIGNED; OR
- AN ORDER FOR LABOUR, SERVICES AND/OR RENTAL EQUIPMENT IS PLACED BY EXHIBITOR WITH FREEMAN, OR

• WORK IS PERFORMED ON BEHALF OF EXHIBITOR BY LABOUR SECURED THROUGH FREEMAN.

### DEFINITIONS

For purposes of this Contract, "FREEMAN" means Freeman Expositions, Inc. and Freeman Expositions, Ltd. and their respective employees, directors, officers, agents, assigns, affiliated companies, and related entities including, but not limited, to any subcontractors FREEMAN may appoint. The term "EXHIBITOR" means the Exhibitor, its employees, agents, representatives, and any Exhibitor Appointed Contractors ("EAC").

### PAYMENT TERMS

Full payment, including any applicable tax, is due in advance or at show site. All payments must be in Canadian funds and all checks must be in Canadian funds. Orders received without advance payment or after the deadline date will incur additional After Deadline charges as indicated on each order form. All materials and equipment are on a rental basis for the duration of the show or event and remain the property of FREEMAN except where specifically identified as a sale. All rentals include delivery, installation, and removal from EXHIBITOR'S booth. In case of cancellation of any orders or services by EXHIBITOR, a one-hour "per person, per hour" charge will be applied for all labour orders that are not canceled in writing at least 24 hours prior to the scheduled start time. If Prestige Carpet, Custom-Cut Carpet, Modular Rental Exhibits and any other custom-order items or services have already been provided at the time of cancellation, fees will remain at 100% of the original charge. If the Show or Event is canceled because of reasons beyond FREEMAN'S control, EXHIBITOR remains responsible for all charges for services and equipment provided up to and including the date of cancellation. FREEMAN will not issue refunds to EXHIBITOR of any payments made before the date of cancellation. It is EXHIBITOR'S responsibility to advise the FREEMAN Service Center Representative of problems with any orders, and to check the EXHIBITOR'S invoice for accuracy prior to the close of the Show or Event. If EXHIBITOR is exempt from payment of sales tax, FREEMAN requires an exemption certificate for the State or Province in which the services are to be used. Resale certificates are not valid unless EXHIBITOR is rebilling these charges to its customers. For International EXHIBITORS, FREEMAN requires 100% prepayment of advance orders, and any order or services placed at show site must be paid at the show. For all others, should there be any preapproved unpaid balance after the close of the show; terms will be net, due and payable in TORONTO, ONTARIO upon receipt of invoice. Effective 30 days after invoice date, any unpaid balance will bear a FINANCE CHARGE at the lesser of the maximum rate allowed by applicable law, or 1.5% per month, which is an ANNUAL PERCENTAGE RATE of 18%, and future orders will be on a pre-paid basis only. If any finance charge hereunder exceeds the maximum rate allowed by applicable law, the finance charge shall automatically be reduced to the maximum rate allowed, and any excess finance charge received by FREEMAN shall be either applied to reduce the principal unpaid balance or refunded to the payer. If past due invoices or invoice balances are placed with a collection agency or attorney for collection or suit, EXHIBITOR agrees to pay all legal and collection costs. THESE PAYMENT TERMS AND CONDITIONS SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE PROVINCE OF ONTARIO. In the event of any dispute between the EXHIBITOR and FREEMAN relative to any loss, damage, or claim, such EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due to FREEMAN for its services, as an offset against the amount of any alleged loss or damage. Any claims against FREEMAN shall be considered a separate transaction, and shall be resolved on its own merits. FREEMAN reserves the right to charge EXHIBITOR for the difference between the EXHIBITOR'S estimate of charges and the actual charges incurred by EXHIBITOR, or for any charges that FREEMAN may be obligated to pay on behalf of EXHIBITOR, including without limitation, any shipping charges. If EXHIBITOR provides a credit card for payment and charges are rejected by the EXHIBITOR'S credit card company for any reason, FREEMAN hereby provides notice that it reserves the right, and EXHIBITOR authorizes FREEMAN, to continue to attempt to secure payment through that credit card for as long as unpaid balances remain on the EXHIBITOR'S account

### ELECTRICAL

Claims will not be considered, or adjustments made unless filed in writing, by Exhibitor, prior to the close of the event. Freeman is not responsible for any damage or loss caused by the loss of power beyond its control and Exhibitor agrees to hold Freeman, its officers, directors, employees and agents harmless from such power loss. IN NO EVENT SHALL FREEMAN BE LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION LOST PROFITS) EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER UNDER THEORY OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCTS LIABILITY OR OTHERWISE. Exhibitor shall indemnify and hold harmless Freeman, its officers, employees, and agents from and against any and all claims, liabilities, damages, fines, penalties or costs of whatsoever nature (including reasonable attorneys' fees) arising out of or in any way connected with Exhibitor's actions or omissions under this Agreement.

### LABOUR UNDER THE SUPERVISION OF EXHIBITOR RESPONSIBILITIES:

EXHIBITOR shall be responsible for the performance of labour provided under this section. It is the responsibility of EXHIBITOR to supervise labour secured through FREEMAN in a reasonable manner as to prevent bodily injury and/or property damage and also to direct them to work in a manner that is in compliance with FREEMAN'S Safe Work Rules and/or Federal, Provincial, State, County and Local ordinances, rules and/or regulations, including but not limited to Show or Facility Management rules and/or regulations. It is the responsibility of EXHIBITOR to check in with the Service Desk to pick up labour, and to return to the Service Desk to release labour when the work is completed.

### INDEMNIFICATION:

EXHIBITOR agrees to indemnify, hold harmless, and defend FREEMAN from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to FREEMAN employees, and/or property damage arising out of work performed by labour provided by FREEMAN but supervised by EXHIBITOR. Further, the EXHIBITOR'S indemnification of FREEMAN includes any and all violations of Federal, Provincial, State, County or Local ordinances, "Show Regulations and/or Rules" as published and/or set forth by Facility or Show Management, and/or directing labour provided by FREEMAN to work in a manner that violates any of the above rules, regulations, and/or ordinances.

### IMPORTANT

PLEASE REFER TO FREEMAN'S "MATERIAL HANDLING TERMS & CONDITIONS" AS IT RELATES TO MATERIAL HANDLING SERVICES AND TO EXHIBIT TRANSPORTATION'S "SERVICE REQUEST & SHIPPING INSTRUCTIONS CONTRACT" AS IT RELATES TO SERVICES PROVIDED BY EXHIBIT TRANSPORTION BY FREEMAN. CONTRACT TERMS DEPEND ON THE NATURE OF SERVICES SECURED BY EXHIBITOR THROUGH FREEMAN. TERMS & CONDITIONS MAY VARY FOR EACH TYPE OF SERVICE ORDERED THROUGH FREEMAN.

### MATERIAL HANDLING

YOU ARE ENTERING A CONTRACT WHICH LIMITS YOUR POSSIBLE RECOVERY IN CASE OF LOSS OR DAMAGE. Acceptance of said terms and conditions will be construed when any of the following conditions are met: This Material Handling Agreement (MHA) is signed; Exhibitor's materials are delivered to Freeman's warehouse or to an event site for which Freeman is the Official Show Contractor; or an order for labor and/or rental equipment is placed by Exhibitor with Freeman.

1. DEFINITIONS. For purposes of this Contract, "Freeman" means Freeman Expositions, Ltd. dba Freeman and its employees, directors, officers, agents, assigns, Freeman may appoint. The term "Exhibitor" means the Exhibitor, its employees, agents, representatives, and any Exhibitor Appointed Contractors ("EAC").

2. PACKAGING AND CRATES. Freeman shall not be responsible for damage to loose or uncrated materials, pad wrapped or shrink-wrapped materials, glass breakage, concealed damage, carpets in bags or poly, or improperly packed materials. In addition, Freeman shall not be responsible for crates and packaging which are unsuitable for handling, in poor condition, or have prior damage. Crates and packaging should be of a design to adequately protect contents for handling by forklift and similar means. . Freeman does not accept any crates or packaging containing hazardous materials. Goods requiring cold storage and those in accessible storage are stored at Exhibitor's OWN TISK. FREEMAN ASSUMES NO RESPONSIBILITY OR LIABILITY FOR LOSS OR DAMAGE TO GOODS IN COLD STORAGE OR ACCESSIBLE STORAGE.

3. EMPTY CONTAINERS. Empty container labels will be available at the show site service desk. Affixing labels to the containers is the sole responsibility of Exhibitor or its representative. All previous labels must be removed or obliterated. Freeman assumes no responsibility for: • Error in the above procedures;

 Removal of containers with old empty labels and without Freeman labels; or
 Improper information on empty labels.
 FREEMAN IS NOT LIABLE FOR LOSS OR DAMAGE TO CRATES AND CONTAINERS OR THEIR CONTENTS WHILE SAME ARE IN EMPTY CONTAINER STORAGE

4. INBOUND/OUTBOUND SHIPMENTS. Consistent with trade show industry practices, there may be a lapse of time between the delivery of shipment(s) to the booth and the arrival of Exhibitor or its representative, or a lapse of time between the completion of packing and the actual pickup of materials from the booths for loading onto a carrier, and during such times, your materials will be left unattended. FREEMAN IS NOT RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMAGE, THEFT, ORDISAPPEARANCE OF EXHIBITOR'S MATERIALS AFTER THEY HAVE BEEN DELIVERED TO EXHBITOR'S BOOTH AT SHOW SITE OR BEFORE THEY HAVE BEEN PICKED UP FOR RELOADING AT THE CONCLUSION OF THE EVENT. Freeman highly recommends the securing of security services from Facility or Show Management. All Material Handling Agreements submitted to Freeman by Exhibitor will be checked at the time of pickup from the booth and corrections will be made where discrepancies exist between the quantities of items on any form submitted to Freeman and the actual count of such items in the booth at the time of pickup. Freeman is not responsible for any wait time or other charges including business center charges arising from delivery or pickup of Exhibitor's materials.

5. DELIVERY TO THE CARRIER FOR RELOADING. Freeman assumes no responsibility for loss, damage, theft, or disappearance of Exhibitor's materials after same have been delivered to Exhibitor's appointed carrier, shipper, or agent for transportation after the conclusion of the show. Freeman loads the materials onto the carrier under directions from the carrier or driver of that carrier. Any loading onto the carrier will be understood to be under the exclusive supervision and control of the carrier or driver of that carrier. Freeman assumes no responsibility for loss, damage, theft or disappearance of Exhibitor's materials that arises out of improperly loaded materials

6. DESIGNATED CARRIERS. In order to expedite removal of materials from show site as required by Show Management and/or the facility, Freeman shall have the authority to change the Exhibitor designated carrier if that carrier does not pick up the shipment(s) at the appointed time. Where no disposition is made by Exhibitor, materials may be taken to a warehouse to await Exhibitor's shipping instructions and Exhibitor agrees to be responsible for charges relating to such rerouting and handling. In no event shall Freeman be responsible for any loss resulting from such rerouting designation.

7. FREEMAN'S RESPONSIBILITIES. Freeman shall be responsible only for those services which it directly provides. Freeman assumes no responsibility for any persons, parties, or other contracting firms not under Freeman's direct supervision and control. Freeman's performance hereunder is subject to, and Freeman shall not be responsible for loss, delay, or damage due to, strike, work stoppages, natural elements, vandalism, Act of God, civil disturbances, power failures, explosions, acts of terrorism or war, or for any other cause beyond Freeman's reasonable control, nor for ordinary wear and tear in the handling of Exhibitor's materials.

8. INSURANCE. It is understood that Freeman is not an insurer. Insurance on exhibit materials, if any, shall be obtained by Exhibitor in amounts and for perils determined by Exhibitor. Exhibitor agrees to provide Freeman with a release of subrogation to the extent of any insurance settlement received.

9. CLAIM(S) FOR LOSS. Exhibitor agrees that any and all claims for loss or damage must be submitted to Freeman immediately at the show site, and in any case not later than thirty (30) business days after the Exhibitor's materials are delivered to the carrier for transportation from the show site or from Freeman's warehouse). All claims reported after thirty (30) days will be rejected. In no event shall a suit or action be brought against Freeman more than one (1) year after the date of loss or damage occurred

a. PAYMENT FOR SERVICES MAY NOT BE WITHHELD. In the event of any dispute between the Exhibitor and Freeman relative to any loss, damage, or claim, Exhibitor shall not be entitled to and shall not withhold payment due Freeman for its services as an offset against the amount of any alleged loss or damage. Any claims against Freeman shall be considered a separate transaction and shall be resolved on their own merits

b. MAXIMUM RECOVERY. If found liable for any loss, Freeman's sole and exclusive MAXIMUM liability for loss or damage to Exhibitor's materials and Exhibitor's sole and exclusive remedy is limited to \$.50 (USD) per pound per article with a maximum liability of \$100.00 (USD) per item, or \$1,500.00 (USD) per shipment whichever is less

c. LIMITATION OF LIABILITY. IN NO EVENT SHALL Freeman BE LIABLE TO THE Exhibitor OR TO ANY OTHER PARTY FOR SPECIAL, COLLATERAL, EXEMPLARY, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES OCCUR EITHER PRIOR OR SUBSEQUENT TO, OR ARE ALLEGED AS A RESULT OF, TORTIOUS CONDUCT, FAILURE OF THE EQUIPMENT OR SERVICES OF Freeman OR BREACH OF ANY OF THE PROVISIONS OF THIS CONTRACT, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING STRICT LIABILITY AND NEGLIGENCE, EVEN IF FREEMAN HAS BEEN ADVISED OR HAS NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. SUCH EXCLUDED DAMAGES INCLUDE BUT ARE NOT LIMITED TO LOSS PROFITS, LOSS OF USE, INTERRUPTION OF BUSINESS OR OTHER CONSEQUENTIAL OR INDIRECT ECONOMIC LOSSES.

10. DECLARED VALUE. Declarations of Declared Value are between the Exhibitor and the selected Carrier ONLY, and are in no way an extension of Freeman's maximum liability stated herein. Freeman will use commercially reasonable efforts to transmit the Declared Value instructions to the selected Carrier; however, FREEMAN WILL NOT BE LIABLE FOR ANY CLAIM ARISING FROM THE TRANSMITTAL OF, OR FAILURE TO TRANSMIT, DECLARED VALUE INSTRUCTIONS TO THE CARRIER NOR FOR FAILURE OF THE CARRIER TO UPHOLD THE DECLARED VALUE OR ANY OTHER TERM OF CARRIAGE

JURISDICTION/ARBITRATION. THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE PROVINCE OF ONTARIO WITHOUT GIVING EFFECT TO ITS CONFLICT OF LAWS RULES. EXCLUSIVE VENUE FOR ALL DISPUTES ARISING OUT OF OR RELATING TO THIS CONTRACT SHALL RESIDE IN A COURT OF COMPETENT JURISDICITON IN TORONTO, ONTARIO. Notwithstanding anything herein to the contrary, any controversy or claim arising out of or relating to this Contract, or the breach thereof, shall be settled by arbitration administered by the Canadian Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be entered by any court having jurisdiction thereof. The parties hereby confirm their express wish that this contract and all documents relating thereto be drawn up in English only, but without prejudice to any such documents or instruments which may from time to time be drawn up in French only, or in both French and English. Les parties aux présentes confirment leur volonté que le present contract de même que tous autres documents s'y rapportant soient rédigés en anglais seulement, mais sans préjudice cependant à tous tels document qui pourront à l'occasion être rédigés en français seulement ou à la fois en français et en anglais. Notwithstanding anything herein to the contrary, any controversy or claim arising out of or relation to this Contract, or the breach, thereof, shall be settled by arbitration administered by the Canadian Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be entered by any court having jurisdiction thereof.

12. INDEMNIFICATION. Exhibitor agrees to indemnify and forever hold harmless

Freeman from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential), liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profits arising out or contributed to by any of the following: Exhibitor's negligent supervision of any labour or contributed to by any of the following: Exhibitor's negligent supervision of any labour secured through TFC, or the negligent supervision of such labour by any of Exhibitor's employees, agents, representatives, customers, invitees and/or any Exhibitor's Appointed Contractors (EAC); Exhibitor's negligence, willful misconduct, or deliberate act, or the negligence, willful misconduct, or deliberate act of Exhibitor's employees, agents, representatives, customers, invitees and/or any Exhibitor's employees, agents, improper use, unauthorized alteration, or negligent handling of TFC'S equipment;• Exhibitor's violation of Federal, Provincial, State, County or Local ordinances; and/or Exhibitor's violation and/or Show Manadement. Management.

13. WAIVER & RELEASE. Exhibitor, as a material part of the consideration to Freeman for material handling services, waives and releases all claims against Freeman with respect to all matters for which Freeman has disclaimed liability pursuant to the provisions of this Contract.

14. SEVERABILITY. If any provision of this Contract proves to be illegal, invalid, or unenforceable, the remainder of this Contract will not be affected by such finding, and in lieu of each provision of this Contract that is proven to be illegal, invalid, or unenforceable, a provision will be added as part of this Contract as similar in terms to such illegal, invalid, or unenforceable provision as may be possible and be legal, valid, and enforceable.

15. LIEN. Exhibitor grants Freeman a security interest in and a lien on all of Exhibitor's materials (including without limitation all equipment) that is from time to time in the possession of Freeman and all the proceeds thereof, including without limitation insurance proceeds (the "Collateral"), to secure the prompt and full payment and performance of all Exhibitor's indebtedness for monies paid, by Freeman on its behalf, services performed, materials and/or labor from time to time provided by Freeman to or for the benefit of Exhibitor ("Obligations"). Freeman may hold and not deliver any of the Collateral to Exhibitor for so long as there are any Obligations that remain unpaid or unsatisfied



# EXHIBIT transportation transport d'exposition

Making your show experience a success hinges not only on what you bring to the show, but also what you take away. No one knows that better than Freeman. We've had more than 75 years of experience in the business, and we're here to help you with all your exhibit transportation needs. From initial inbound transportation and move-in to move-out and outbound transportation, we've got the specialists to assist you with all your show requirements. Take a look at the services we can offer you and you'll see why we're the best in the business.

### Don't forget about inbound shipping! Complete and send the attached order form to order your inbound and outbound shipping.

Le succès de votre expérience d'exposition dépend non seulement de ce que vous apportez à l'exposition, mais également de ce que vous en retirez. Personne ne le sait mieux que Freeman. Forts de plus de 75 années d'expérience dans le secteur, nous entendons vous offrir le soutien nécessaire à l'égard de tous vos besoins en matière de transport d'exposition. Du transport initial, à l'installation et au démantèlement, jusqu'à la sortie, nos spécialistes sont capables de vous aider pour tous vos besoins d'exposition. Jetez un coup d'oeil à tous nos services ; vous verrez pourquoi nous sommes le chef de file de l'industrie.

N'oubliez pas le transport à l'entrée ! Remplissez et envoyez le formulaire ci-joint pour commander le transport à l'entrée et à la sortie.

Call our transportation experts at 877-478-1113. Appelez nos experts de transport d'exposition au 877-478-1113.

# EXHIBIT TRANSPORTATION SERVICES Services de transport d'exposition

As the official service contractor, we can make it easier for you to transport your exhibit to the show and on to its next destination. Our on-site experts are there every step of the way – preshow, move-in, on the actual show days as well as during move-out. Also, if you need anything after the show, your Freeman contact will be there to assist you. Some of our available services also include:

- A special toll-free number where Freeman experts give you the fast, friendly service that has become our trademark, track shipments, arrange for pickup and more.
- One convenient invoice with all your show services prequoted, so you never get hit with hidden costs. Freeman also offers competitive prices for exhibit transportation with value-added customer service.
- Preprinted shipping labels and material handling agreements. There is no need to handwrite all your labels when we can print them for you automatically.

Don't forget about inbound shipping! Complete and send the attached order form to order your inbound and outbound shipping.

### questions?

Call our exhibit transportation experts at 877-478-1113.

En tant que fournisseur de service officiel, nous pouvons faciliter le transport de votre matériel d'exposition au salon, et jusqu'à sa prochaine destination. Il y a des experts sur place à chaque étape : avant la tenue de l'événement, à l'installation, pendant l'exposition et au démontage. En plus, si vous avez des besoins additionnels une fois l'événement terminé, votre personne-ressource de Freeman sera disponible pour vous aider. Les services que nous offrons comprennent :

- Un numéro spécial sans frais où les experts de Freeman vous offrent un service rapide et amical, qui est devenu notre marque de commerce, pour localiser des envois, planifier des cueillettes et plus encore.
- Une seule facture pratique incluant un estimé de vos services d'exposition pour que vous ne soyez jamais surpris par des frais cachés. En plus, Freeman offre des tarifs compétitifs de transport d'exposition avec un service à la clientèle à valeur ajoutée.
- Des étiquettes pré-imprimées pour vos envois et ententes sur la manutention de matériel. Pourquoi écrire vos étiquettes à la main quand nous pouvons les imprimer automatiquement pour vous?

N'oubliez pas le transport à l'entrée ! Remplissez et envoyez le formulaire ci-joint pour commander le transport à l'entrée et à la sortie.

### questions ?

Appelez nos experts de transport d'exposition à 877-478-1113.





## CANADA CUSTOMS douanes canadiennes

Exhibiting internationally may seem daunting, but the details don't have to get in your way. Freeman will manage customs clearance for all of your shipping needs, ensuring that your booth and your products make it safely to your event. On time, and in one piece.

As the official service contractor, we handle every logistical issue from start to finish...before the show, on-site and while everything travels on to its next destination. Whichever carrier you choose, Freeman knows how to help you clear your goods with customs officials, making your entrance and exit smooth and stress-free.

We think of you as our first-class customer, getting you across the border - and back - with experience and expertise.

Bien qu'exposer à l'échelle internationale puisse sembler poser un défi de taille, les détails pour y arriver n'ont pas à se mettre en travers de votre route. Freeman se chargera du dédouanement pour tous vos besoins en matière d'expédition, et garantit l'arrivée à bon port de votre kiosque et de vos produits pour l'événement prévu. En toute sécurité, à temps, et en un seul morceau.

À titre de fournisseur officiel de service, nous assumons la responsabilité de chaque aspect logistique, du départ jusqu'à l'arrivée... Avant l'exposition, sur place et au cours du transport de votre matériel vers sa prochaine destination. Quel que soit le transporteur que vous choisissez, Freeman sait comment vous aider à dédouaner vos marchandises auprès des fonctionnaires des douanes. L'entrée, tout comme la sortie, peuvent donc se dérouler tout en douceur et sans stress.

Nous vous considérons comme un client de première classe, et c'est pourquoi nous mettons notre expérience et notre expertise à votre service pour vous vous faire franchir la frontière, à l'entrée et à la sortie.

Call our transportation experts at 877-478-1113. Appelez nos experts du transport au 877-478-1113.

# CANADA CUSTOMS douanes canadiennes

Our secret to painless international transport is advance planning. Here are a few ways that we can help you be where you want to be, with exactly what you need when you get there.

- Organization of required customs documents.
- Assistance in the completion of required customs documents.
- Preparation of one invoice, detailing all of your show services on one convenient form.
- Around-the-clock availability, via a special toll-free phone number that will connect you with your customs specialist.
- Competitive pricing.

Notre secret pour un transport international sans tracas consiste en une planification avancée. Voici quelques moyens mis à votre disposition afin de vous aider à vous rendre là où vous le voulez, et à disposer exactement de ce dont vous aurez besoin à votre arrivée.

- Organisation des documents de douanes requis.
- Service de soutien pour remplir les documents de douanes requis.
- Préparation d'une facture précisant tous les services retenus en vue de votre exposition, offerte en un format pratique.
- Service offert 24 heures sur 24 par l'entremise d'une ligne spéciale sans frais, qui vous mettra en contact avec votre spécialiste des douanes.
- Tarifs concurrentiels.

### FREEMAN





### IT IS OUR PLEASURE TO ANNOUNCE

**Freeman Exhibit Transportation**, in conjunction with **North American Logistics Services** will be providing **Canadian Customs Clearance Services** as well as, U.S. customs clearance for the return of your shipment (if applicable) for:

### ISAAC CONFERENCE 2016 AUGUST 8-11, 2016

Freeman Exhibit Transportation / North American Logistics Services will manage all of your customs clearance formalities and ensure your products arrive at the show. Should you require a copy of our FREEMAN SHIPPING & CUSTOMS GUIDE, please complete the form below and we will be more than happy to send everything you need and assist you in making the customs procedures as painless and effortless as possible.

Our **FREEMAN SHIPPING & CUSTOMS GUIDE** includes all the documents and information needed to ship to Canada and return. Freeman Transportation personnel will guide you through every step necessary to ensure that your goods are cleared through Canada customs in a timely manner. In addition, they will be at show site during move-in, show hours and during move-out for your convenience.

As an added benefit, customs clearance and transportation services will be invoiced to you along with all other Freeman services we offer at the show.

### Should you have any questions or would like a quote please contact our Exhibit Transportation & Customs Clearance Services Team at 1-877-478-1113 (Toll Free) or by fax at 905-951-3145 WE LOOK FORWARD TO WORKING WITH YOU

PLEASE SEND	COPY/COPIES OF	YOUR FREEMAN SHIPPIN	G & CUSTOMS GUIDE
Name:			
Fax:	Tel:		
Company Name:			
City:	State:	Zip Code:	
Booth#:			



METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER



### **USE ONLY IF YOU ARE SHIPPING YOUR EXHIBIT MATERIALS BY FREEMAN AND/OR ORDERING CUSTOMS CLEARANCE**

ce qui nous rassembre	
NAME OF SHOW: ISAAC CON	IFERENCE 2016
COMPANY NAME:	BOOTH #:
CONTACT NAME:	PHONE #:
E-MAIL ADDRESS:	FAX #:
PICK UP AND/OR CUSTOMS INFORMATION	
Requested Pick Up Date: 0	Contact Person:
Company Name:	Tax ID #:
Pick Up Address:	
City: F	Prov/State: Postal/Zip Code:
E-mail address:	Phone #:
<ul> <li>PLEASE NOTE WHEN ORDERING</li> <li>All charges will be included on your show services invoice.</li> <li>By selecting below, you are authorizing Freeman to effect customs clearance and/or pick-up and delivery of your shipment.</li> <li>ORDERING SERVICE</li> <li>Schedule pick-up by calling TOLL FREE: 1-877-478-1113</li> <li>Fax this Order Form with the Canada Customs Invoice (if applicable) to 416-252-2365</li> </ul>	Section 4: TYPE OF SERVICE - Choose One AIR 1 Day: Delivery next business day* (before 5:00 p.m.) *Some restrictions may apply. 2 Day: Delivery by 5:00 P.M. second business day Deferred: Delivery within 3 - 4 business days Declared Value \$
Section 1: PLEASE SELECT	Air Transportation charges are billed by Dimensional or Actual Weight, whichever greater.
<ul> <li>Transportation &amp; Customs Clearance</li> <li>(Complete Section 2 to 6 &amp; Canada Customs Invoice)</li> </ul>	GROUND Standard Ground: Dependent on distance Expedited Ground: Tailored to specific requirements
Transportation Only       Customs Clearance Only         (Complete Section 2 to 6)       (Complete Section 5 & 6         & Canada Customs Invoice)	Specialized: Pad wrapped, uncrated, or truckload
Section 2: DESTINATION	Section 5: SHIPPING AND/OR CUSTOMS INFORMATION Items to be shipped
□ I will be shipping to the WAREHOUSE	Number of Pieces Weight (lbs)
ISAAC Conference 2016	Crates (wooden)
Company Name, Booth #	Cartons (cardboard)
C/O Freeman	Cases/Trunks (fiber) (colour )
61 Browns Line	Skids/Pallets
Toronto, Ontario, Canada M8W 3S2	Carpet (colour))
SHIPMENTS ACCEPTED BEGINNING JULY 8, 2016	Other ( )
TO AVOID DEADLINE CHARGES DELIVER BY JULY 29, 2016	Total
□ I will be shipping to SHOW SITE	Size of largest piece: (H) (W) (L)
ISAAC Conference 2016	NOTE: Shipments will be weighed and measured prior to delivery.
Company Name, Booth # C/O Freeman	
Westin Harbour Castle	Section 6: METHOD OF PAYMENT FORM
One Harbour Square	No shipments will be picked up or delivered without payment.
Toronto, Ontario, Canada M5J 1A6	Please fill-out your credit card information on the METHOD OF
DO NOT DELIVER BEFORE EXHIBITOR MOVE-IN 12:00 PM ON	PAYMENT FORM, located in this Exhibitor Service Manual and
AUGUST 7, 2016	
ection 3: OUTBOUND SHIPPING	return a signed copy by Fax to Freeman at 416-252-2365.
Please check this box if you would like to schedule outbound Freeman Exhibit Transportation. Our Exhibit Transportation team will supply you with a Material Handling Agreement at show site for your shipping instructions and signature. In order to pre-print your Outbound Material Handling Agreement and labels, please complete the following information <u>if your return address is different from pick up address:</u> Ship to address:	TRANSPORTATION AND CUSTOMS CLEARANCE CHARGES DO NOT INCLUDE MATERIAL HANDLING CHARGES PLEASE REFER TO THE
	MATERIAL HANDLING RATES LOCATED IN THIS EXHIBITOR SERVICE MANUAL

JOB #: 433791

FREEMAN					
	CANADA CUST		North American Logistics Inc	Page c 1	of 1
1. Vendor (Name and Address) / Vendeur (Nor	m et Adresse)	<ol> <li>Date of Direct Ship Date d'expedition</li> </ol>	oment to Canada directe vers le Canada		
ACME Company			4 0004		
1234 Coyote Lane Desert City, Sahara, I	ISA		uary 1, 2001 > (Include Purchaser's Order No.)	"Shipping Date"	
54321			s (include le no de commande de		
Attn: Wily Coyote @ 416-	555-1212		or Fed Tax ID"		
4. Consignee (Name and Address) / Destinata	ire (Nom et Addresse)		e and Address (if other than Con de l'acheteur (s'il deffere du des	•	
ACME Company					
c/o Freeman 61 Browns Line		<ol><li>Country of Transl</li></ol>	hipment / Pays de transborderm	ent	
Toronto, Ontario		7. Country of Origin	of Goods	If shipment includes go	ods of different origins
M8W-3S2		Pays d'origine des	marchandises	enter origins against ite	ms in 12.
Show: Vegetables F	air Booth#:		USA	Si l'expedition compren d'origines ddifferentes,	d des marchandises en preciser la provenance en 12
VII. Is this a related company transaction?			and Terms of Payment (I.e.: S	ale, Consignment Shipme	nt,
Est-ce que les compagnies sont lie	es entre elles?		etc.) Conditions de verie et mo nsignation, location de mancha		k. Vente,
Yes XX OUI			· / C ;	,	
8. Transportation: Give Mode and Place of D		10. Currency of Settle	ement / Devises au paiement		
Transport: Preciser mode et Lieu d'epcedu	on directe vers le Cantida				
Via Gro <u>und</u> ,	Desert City, Sahara	USD	•		
			•		
11. No. of 12. Specification of Commodities ( Pkgs. Description and Characteristi	Kind of Packages) Marks and Numbers, Gener cs. in. Grade Quality)	al	13. Quantity (State Unit)	Peplacement Value	
	ure des colis, marques et numeros, description	generale	Quantite (Preciser l'unite)	Valeur de Remplace	ement
	<u></u>			14. Unit Price 1 Prix Unitaire	5. Total
	1			Plixplinalo	!!
'~~/					
1 Case - Display Bo	ooth (knockdown) with Graph	nics.	1	\$6,000.00	\$6,000.00
1 Box of Company	Brochures "Title: Vegetable a	& Things"	1	\$120.00	\$120.00
	Diobinareo intie. Vegetable (	a mingo		φ120.00	φ120.00
1 Box of give-away	Pens		150	\$0.25	\$37.50
	Canadian Custonis Cle	arance by F	eman 1-877-478-1	113	
		<u> </u>		110	
XI.1         Total Number of Pieces / Nombre total de           18.         If any fields of 1 to 17 are included on an	attached commercial invoice check this box				7. Invoice Total
Si les renseignements des zones 1 a 17 f	igurenet sur la facture commerciale cocher cet	e case	16. Total Weight / Poids		Total de la facture
Commercial Invoice No. / No. De la factur	re commerciale		Net Gr	ross / Brut <b>156 lbs.</b>	\$6,157.50
19. Exporter's Name and Address (if other than Nom et adresse de l'exportateur (s'il deffe		20. Originator (Name	e and Address) gine (Nome et adresse)		
Nom et adresse de responateur (sir dene		Expeditedra on	Same as		
			Consignee		
21. Departmental Ruling (if applicable) Decision ministerielle (s'il y a lieu)			are not applicable, check this b a 25 sont sans objet, cocher cet		XX
23. If uncluded in field 17 indicate amount	24. If not included in field 17 indicate amount		25. Check (if applicable)		
Si compris dans le total a la zone 17, preciser (I) Transportation charges, expenses and insurance From the place of direct shipment to Canada	Si non compris dans le total a la zone 17, precise (I) Tranportation charges, expenses and insur to the place of direct shipment to Canada		Cocher (s'il y a lieu) (I) royalty payments o paid or payable by	or subsequent proceeds are	
Les frais de transport, depenses et assurances a partir du lieu d'expedition directe vers le Canada	Les frais de transport, depenses et assura jusqu'au lieu d'expedition directe vers le C			produits ulterieurs ont ete	
(ii) Costs for construction, erection, and assembly	(ii) Amounts for commissions other than buyir				
incurred after importation into Canada Les couts de construction, de montage et	commissions Les commissions autres que celles versee	-	(ii) The purchaser has	s supplied goods and services	
d'assemblage apres importation au Canada \$	pour l'achat		for use in the proc	duction of theses goods n des biens ou des services	
(iii) Export packing Le cout de l'emballage d'exportation	(iii) Export packing Le cout de l'emballage d'exportation			n de ces marchandises	
\$	\$				

<u>~</u>



	USTOMS INVO	ICE North American Logistics Inc	Page	of
1. Vendor (Name and Address) / Vendeur (Nom et Adresse)	2. Date of Direct Shipment Date d'expedition direct			
		de Purchaser's Order No.) ide le no de commande de l'	'acheteur)	
4. Consignee (Name and Address) / Destinataire (Nom et Addresse)		Address (if other than Consignation of the team of		
	6. Country of Transhipmer	nt / Pays de transbordermen	it	
	<ol> <li>Country of Origin of Go Pays d'origine des marcha</li> </ol>		If shipment includes enter origins agains	goods of different origins t items in 12.
Show: Booth#:				rend des marchandises es, en preciser la provenance en 12
VII. Is this a related company transaction?         Est-ce que les compagnies sont liees entre elles?         Yes       OUI       NO       NON	Leased Goods, etc.) (	Terms of Payment (I.e.: Sale Conditions de vente et moda nation, location de marchanc	alities de paiement. (E	
8. Transportation: Give Mode and Place of Direct Shipment to Canada Transport: Preciser mode et Lieu d'epcedition directe vers le Canada	10. Currency of Settlement	/ Devises du paiement		
Via				
11. No. of Pkgs.         12.         Specification of Commodities (Kind of Packages) Marks and Ne Description and Characteristics, i.e.         Grade Quality)           Nbre. De colis         Designation des articles (Nature des colis, marques et numero et caracteristiques, p. ex. Classe, qualite)	os, description generale	uantity (State Unit) Quantite (Preciser l'unite)	Replacement Va Valeur de Rempl	
		1.	<ol> <li>Unit Price Prix Unitaire</li> </ol>	15. Total
CANADIAN CUSTOMS CLEARANCE B	Y: Freeman Custon	ns Services 877-	-478-1113	
XI.1         Total Number of Pieces / Nombre total de pieces           18.         If any fields of 1 to 17 are included on an attached commercial invoice, check ti	his box			17. Invoice Total
Si les renseignements des zones 1 a 17 figurenet sur la facture commerciale c Commercial Invoice No. / No. De la facture commerciale	cocher cette case	16. Total Weight / Poids to Gros	tal s / Brut	Total de la facture
<ol> <li>Exporter's Name and Address (if other than Vendor) Nom et adresse de l'exportateur (s'il deffere du vendeur)</li> </ol>	20. Originator (Name and / Expediteur d'origine (N	,		
21. Departmental Ruling (if applicable) Decision ministerielle (s'il y a lieu)		ot applicable, check this box ont sans objet, cocher cette		XX
<ul> <li>23. If uncluded in field 17 indicate amount</li> <li>24. If not included in field 17 indicate smount</li> <li>24. If not included in field 17 indicate sinon compris dans le total a la zone 17, preciser</li> <li>(I) Transportation charges, expenses and insurance</li> <li>From the place of direct shipment to Canada</li> <li>Les frais de transport, depenses et assurances a partir du lieu d'expedition directe vers le Canada</li> <li>(ii) Costs for construction, erection, and assembly incurred after importation into Canada</li> <li>Les couts de construction, de montage et d'assemblage apres importation au Canada</li> </ul>	a zone 17, preciser xpenses and insurance oment to Canada appenses et assurances n directe vers le Canada	ou seront verses par l (ii) The purchaser has su for use in the produc	e purchaser roduits ulterieurs ont ete 'acheteur ] upplied goods and service tion of theses goods	
\$     \$       (iii) Export packing     (iii) Export packing       Le cout de l'emballage d'exportation     Le cout de l'emballage d'exportation       \$     \$	d'exportation	L'acheteur a fourm d pour la production de	les biens ou des services e ces marchandises	

### AIR CARGO SERVICE REQUEST AND SHIPPING INSTRUCTIONS CONTRACT

In tendering this shipment, the Shipper and Consignee agree to these TERMS which no agent or employee of the parties may alter. This Air Service Request and Shipping Instruction Contract is NON-NEGOTIABLE and has been prepared by SHIPPER, or if by Freeman or another on Shipper's behalf, it shall be deemed, conclusively, to have been prepared by the Shipper. The Shipper agrees that this shipment is subject to the TERMS stated herein. All TERMS, including but not limited to, all the limitations of liability, shall apply to our agents and their contracting carriers.

parties

1. DEFINITIONS: In this Contract, "Freeman" means Freeman Expositions, Ltd., and its respective employees, 

 FINAL CONTRACT BETWEEN THE PARTIES: In exchange for Shipper's payments and Freeman's services, which the parties have specified in this two-page Contract (including the Air Cargo Service Request and Shipping Instructions), Freeman and Shipper each agree that this Contact shall govern their respective rights and obligations regarding transportation of Shipper's property. This Contract shall ake effect when the property first comes into the physical possession of Freeman, and the responsibility of Freeman under same shall end when the property has been placed in the possession of the Consignee or the Consignee's designated agent. If any part or provision of this Contract is found by a court of competent jurisdiction to be void or unenforceable, the remainder of the Contract shall continue in full force and effect. 3. FREEMAN'S RESPONSIBILITIES UNDER THE CONTRACT ARE LIMITED: Freeman is responsible for the

3. FREEMAN'S RESPONSIBILITIES UNDER THE CONTRACT ARE LIMITED: Freeman is responsible for the statistactory performance of only those services which it directly provides under this Contract. Freeman shall not be responsible for the performance of individuals of firms who are not under the direct supervision or control of Freeman. Freeman shall not be responsible for the performance of individuals of firms who are not under the direct supervision or control of reasonable control, including (by way of illustration only, and not as a limitation on the breadth of this clause), strike, lockout, work slowdown or stoppage, power failure, breakdown of plant or machinery, facility failure, vandalism, theft, Act of God, effect of natural elements, riot, civil commotion or disturbance, terrorism, act of war or beligerent parties, and any other cause or causes beyond the reasonable control of Freeman. EXCEPT FOR ELIGIBLE GUARANTEED SERVICE SHIPMENTS, Freeman DOES NOT GUARANTEE DELIVERY BY ANY SPECIEIC TIME OP DATE SPECIFIC TIME OR DATE

SPECIFIC TIME OR DATE. 4. PACKAGING AND CRATES: Shipper's property must be well packaged for safe and secure handling, storage and shipment using ordinary care. Each piece must be legibly and durably marked with the name and address, including correct Postal code of the Shipper and Consignee. When a container is used repetitively by Shipper, Shipper must remove all old labels, tags, markings, etc., and Shipper must ensure that the container retains adequate strength for transportation. Freeman makes neither representation nor any warranty regarding the acceptability or suitability of any packaging systems and procedure that Shipper might use for its property. General guidance as to acceptable packaging systems and procedures may be found in publications such as the National Motor Freight Classification, published by the National Motor Freight Tarfite Association. For shipments of Perishable Commodities, U.S. and Canadian shipments must be packed to travel without spoilage for 24 hours beyond an agreed deadline. Freeman reserves the right to periodically embargo regions of the world due to conditions that may cause damage to perishable commodities.

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(a) Freeman shall promptly attempt to provide notice, by telephonic, electronic or written (b) Foreination as provided on the face of these shipping instructions, if so indicated, to Shipper or the party, if any, designated to receive notice in these instructions.
 (b) Storage charges, based on Freeman's tariff, shall start no sooner than the next business day

following the attempted notification. Storage may be, at Freeman's option, in any location that provides reasonable protection against loss or damage. Freeman may place the shipment in public storage at the owner's expense and without liability to Freeman. (c) If Freeman does not receive disposition instructions within 48 hours of the time of Freeman's

attempted first notification, Freeman will attempt to issue a second and final confirmed notification. Such notice shall advise that if Freeman does not receive disposition instructions within 10 days of that notification, Freeman may offer the shipment for sale at a public auction and Freeman has the right to offer the shipment for sale. The amount of sale will be applied to Freeman's invoice for transportation, storage and other lawful charges. Shipper will be responsible for the balance of charges not covered by the sale of the goods. If there is a balance remaining after all charges and expenses are paid, such balance will be paid to the owner of the property sold hereunder, upon

claim and proof of ownership. (d) Where Freeman has attempted to follow the procedure set forth above and the procedure is (c) When Previations alternative to follow the procedule set form above and the procedule is not possible, nothing shall be construed to abridge the right of Freeman, at its option, to sell the property under such circumstances and in such manner as may be authorized by law.
 (e) When perishable goods cannot be delivered and disposition is not given within a reasonable

(e) when personale goods end to be derived and bipolation is first when it absorbable time, Freeman may dispose of property to the best advantage. Where Freeman is directed by Consignee or Consignor to unload or deliver property at a particular location where Consignor, Consignee, or the Agent of either is not regularly located, Freeman's liability for the shipment shall terminate after unloading or delivery.

terminate after unloading or delivery. 6. LIMITATION ON SHIPPER'S RECOVERABLE DAMAGES: Freeman's LIABILITY FOR DAMAGES ON DOMESTIC SHIPMENTS, INCLUDING BUT NOT LIMITED TO THOSE DAMAGES ARISING FROM OR RELATED TO MISDELIVERY, INCOMPLETE OR OTHERWISE INADEQUATE DELIVERY (INCLUDING BUT NOT LIMITED TO FAILURE TO FOLLOW SHIPPER OR CONSIGNEE INSTRUCTIONS OR FAILURE TO COLLECT OR PROPERLY DELIVER A PAYMENT INSTRUMENT), NONDELIVERY, MISSED PICKUP, AND LOSS OF OR DAMAGE TO CARGO, SHALL BE LIMITED TO THE HIGHER OF \$50.00 (USD) PER SHIPMENT OR \$.50 (USD) PER POUND (\$1.10 (USD) PER KILOGRAM) OF CARGO ADVERSELY AFFECTED THEREBY, PLUS TRANSPORTATION CHARGES APPLICABLE TO THAT PART OF THE SHIPMENT ADVERSELY AFFECTED THEREBY, UNLESS AT TIME OF SHIPMENT THE SHIPPER MAKES A DECLARATION OF VALUE FOR CARRIAGE IN THE SPACE DESIGNATED ON THE SERVICE REQUEST AND SHIPPING INSTRUCTIONS FORM AND PAYS THE APPROPRIATE VALUATION CHARGE. IN NO EVENT SHALL Freeman'S LIABILITY EXCEED THE DECLARED VALUE OF THE SHIPMENT OR THE SHIPMENT IS SOLELY OR PARTLY BY AIR AND INVOLVES AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE, Freeman'S LIABILITY FOR CARGO LOST, DAMAGED OR DELAYED SHALL BE LIMITED TO \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE UNAMENDED WARSAW CONVENTION OR A MENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MEANING OF THE WARSAW CONVENTION.

Notwithstanding the above limitations, domestic shipments containing the following items of extraordinary value are limited to a maximum declared value of \$500.00 (USD)

> (a) artworks and objects of art, including without limitation original paintings, drawings, etchings, ater colors, tapestries and sculpture;

(b) clocks, watches, jewelry (including costume jewelry), furs and fur-trimmed clothing; (c) personal effects: (d) and other inherently fragile or unique items, including prototypes, e

Any declared value in excess of the maximums allowed herein is null and void, and the acceptance by Freeman For carriage of any shipment with a declared value in excess of the allowed maximums does not constitute a waiver of these maximums. Shipper understands that even if Shipper is not able to participate or fully participate in a show due to loss of, theft of, or damage to its property, Freeman shall never be liable or responsible for damages identified by the terms (by way of example only and not in limitation of the breadth of this clause) such aa the following: consequential damages, loss of use damages, loss of profit damages, business interruption damages, delay damages, special damages, collateral damages, exemplary damages, damages awarded for gross negligence, direct damages, indirect damages, damages for failure of performance, breach of contract damages, fraud damages, or any other sort of damage for tort or breach of contract. This limitation shall bind the

(a) whenever or wherever the claimed loss or damage may occur;
 (b) even though the alleged loss or damage is claimed to result from negligence, strict liability, products liability, breach of contract, breach of statute or regulation, or any other legal theory or

(c) even though Freeman may have been advised or be on notice of the possibility or even the probability of such damages.

Freeman makes no warranties, express or implied, and expressly disclaims any and all warranties. Except for Freeman's failure to deliver in accordance with the Guaranteed Service section of the Service Guide, Freeman will not be liable for misdelivery, incomplete or otherwise inadequate delivery (including but not limited to failure to follow Shipper or Consignee instructions or failure to collect or properly deliver a payment Instrument), non-delivery, missed pickup, delay on International shipments, loss or damage unless caused by Freeman's sole negligence.

### 7. SHIPPER'S RESPONSIBILITIES AND INDEMNIFICATION:

(a) Shipper must pay in full for the services rendered under this Contract at the time the services are requested. The existence of a dispute between Shipper and Freeman relative to any claim or other matter shall have no bearing on this duty of payment. No claim submitted by or on behalf of Shipper will be processed unless Shipper's account is current.

(b) Shipper understands and acknowledges that Freeman does not accept or transport illegal, dangerous or hazardous materials of any kind or nature. Shipper warrants and ensures that its property is inert, and contains to Hazardous Substances, Hazardous Materials, Chemicals, Gases, Explosives, Radioactive Materials, Biologically hazardous agents, or any other substance, matter or object in any form that could pose a threat to the health or safety of persons, property or the public welfare in general. Such goods may be warehoused at owner's risk and expense or destroyed without compensation.

(c) Shipper shall defend and indemnify Freeman, its employees, directors, officers, and agents from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential), liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profits arising out of or contributed to by any of the following: Shipper's negligence, willful misconduct, or deliberate act; Shipper's violation of Federal, State, Provencial, County or Local ordinances; Shipper's violation of Show Regulations and/or Rules as published and set forth by Earcility and/or Show Management: and/or Shipper's failure to comply published and set forth by Facility and/or Show Management; and/or Shipper's failure tocomply with (b) of this Agreement regarding the inclusion of any dangerous substances in the property placed with Freeman.

8. CLAIMS: Shipper, Consignee, or any other party claiming an interest in the shipment must notify Freeman immediately upon delivery, or in the case of loss or damage which could not have been noted at the time of delivery, within fourteen (14) days of delivery, of any loss or damage to the shipment. Receipt of the shipment by the Consignee or the Consignee's agent without written notice on the delivery receipt and/or delivery mainfest will be prima facie evidence that the shipment was delivered in good condition. The amount of the claim may not be deducted from the transportation charges. Notice of loss or damage MUST be reported to Freeman for inspection at the delivery location. All shipments are subject to opening for inspection by Freeman; however, Freeman is not obligated to per - form such inspection. All claims for loss or damage MUST be made in writing to Freeman within one hundred and twenty (120) calendar days after the date of acceptance of the shipment by mate freeman? Sole liability (30) calend adays row the date of sole adarded row such as rising a writin the return of sole inspired to a stress are subject to sole and a freeman's sole liability for such claims are single. within third (30) calendar days from the date of shipment and Freeman's sole liability for such claims arising from Guaranteed Service shipments shall be limited to the transportation charges as provided in the Guaranteed Service section of the Service Guide. All claims for overcharge must be made in writing to Freeman within sixty (60) calendar days after the invoice date. No action for loss or damage may be maintained against Freeman (60) calendar days after the invoice date. No action for loss or damage may be maintained against Freeman unless (a) claimant complies with all requirements of this section and (b) for domestic shipments, if the claimant commences the action within one (1) year of the shipment by Freeman unless otherwise required by International, Federal or Provencial Law. If the claim is for loss or damage involving International shipments, claimant must commence the action within two (2) years from the date of acceptance of the shipment by Freeman unless otherwise required by International, Federal or State Law. For purposes of this section, no action shall be deemed to have commenced until receipt by Freeman of service of process of the action on Freeman. Claims for loss or damage must be delivered to the following address: Sedgwick, PO Box 14151, Levindton KY 40512–4151 Lexington, KY 40512-4151

9.CHOICE OF FORUM: THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE CANADIAN PROVINCES [INCLUDING ADOPTED INTERNATIONAL CONVENTIONS] AND THE PROVINCE OF ONTARIO WITHOUT GIVING EFFECT TO THE PROVINCE'S CONFLICT OF LAWS RULES. FREEMAN AND SHIPPER AGREE THAT ANY CLAIM OR DISPUTE OF ANY SORT ARISING OUT OF OR IN ANY WAY RELATED TO THIS CONTRACT, ITS PERFORMANCE OR NONPERFORMANCE, OR DAMAGES ALLEGEDLY RESULTING FROM SAME WILL BE ARBITRATED IN THE CITY OF TORONTO, ONTARIO, AND THE RULES OF THE CANADIAN ARBITRATION ASSOCIATION WILL APPLY. IF BINDING ARBITRATION IS UNAVAILABLE TO RESOLVE ANY CONTROVERSY AND IT IS NECESSARY TO LITIGATE THE DISPUTE SHALL BE LITIGATED IN A COURT OF COMPETENT JURISDICTION IN TORONTO, ONTARIO
10. MISCELLANEOUS: Shipper warrants the accuracy of the weight and dimension data furnished in this Contract, Shipper has no right to control the shipment; stop the shipment in transit, or divert or reschedule same, and that Shipper will have no control over the proyed to any third party, including 9.CHOICE OF FORUM: THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE CANADIAN

instructions in this Contract. Shipper an areas that this Contract may be provided to any third party, including common or contract carriers of cargo by air, water, rail, or road, for the purpose of confirming the right of Freeman to control the handling of the property and all matters related to payment for the shipment.

### MOTOR CARGO SERVICE REQUEST AND SHIPPING INSTRUCTIONS CONTRACT

This Contract establishes your legal obligations with regard to the property described herein being shipped with Freeman. It specifically limits your rights and possible recovery if your property is lost or damaged. You must accept all terms and conditions of this Contract. You confirm that you have read and agree with all the terms and conditions of this Contract by signing page one of this document or electronic acknowledgment of receipt without contest. This Contract may not be waived or varied, except in writing, and then only by an authorized representative of Freeman.

1. DEFINITIONS. In this Contract, "Freeman" means Freeman Expositions, Ltd., and its respective employees **I. DEFINITIONO.** In this Contract, "Freeman means Freeman Expositions, Ltd., and its respective employees, officers, directors, agents, assigns, affiliated companies, and related entities including any contractors appointed by Freeman. The term "Shipper" means the person or business for whom the property is being transported, and includes their respective employees, officers, directors, agents, assigns, affiliated companies, and contractors appointed by the Shipper, excluding only Freeman. "Property" is all objects of any type received from the Shipper for transport by Freeman as described herein. "Consignee" is the party to whom Shipper has designated the goods are to be delivered.

2. FINAL CONTRACT BETWEEN THE PARTIES. In exchange for Shipper's payments and Freeman's services, which the parties have specified in this two-page Contract, Freeman and Shipper each agree that this Contact shall govern their respective rights and obligations regarding transportation of Shipper's property. This Contract shall take effect when the property first comes into bingation's registrong interportation on property first Contract shall take effect when the property first comes into the physical possession of Freeman, and the responsibility of Freeman under same shall end when the property has been placed in the possession of the Consignee or the Consignee's designated agent. If any part or provision of this Contract is found by a court of competent jurisdiction to be void or unenforceable, the remainder of the Contract shall continue in full force and effect.

3. FREEMAN'S RESPONSIBILITIES UNDER THE CONTRACT ARE LIMITED. Freeman is responsible for the satisfactory performance of only those services which it directly provides under this Contract. Freeman shall not be responsible for the performance of individuals or firms who are not under the direct supervision or control of Freeman. Freeman shall not be responsible for events or causes of loss, delay, or damage beyond its reasonable control, including (by way of illustration only, and not as a limitation on the breadth of this clause), strike, lockout, work slowdown or stoppage, power failure, breakdown of plant or machinery, facility failure, vandalism, theft, Act of God, effect of natural elements, riot, civil commotion or

disturbance, terrorism, act of war or belligerent parties, and any other cause or causes beyond the reasonable control of Freeman. Freeman shall not be liable for delay caused by highway obstructions, or faulty or impassable highways, or lack of capacity of any highway, bridge, or ferry, or caused by breakdown or mechanical defects of vehicles or equipment, or from any cause other than the negligence of Freeman. Freeman shall not be bound to transport by any particular schedule, means, vehicle or otherwise, other than

4. PACKAGING AND CRATES. Shipper's property must be well packaged for safe and secure handling, storage and shipment using ordinary care. Freeman makes neither representation nor any warranty regarding the acceptability or suitability of any packaging system or procedure that Shipper might use for its property. General guidance as to acceptable packaging systems and procedures may be found in publications such as the National Motor Freight Classification, published by the National Motor Freight Traffic Association.

5. PERISHABLE GOODS. Goods of a perishable nature are carried in dry trailers without environmental or atmospheric control or other special services unless Shipper states on the face of the "Service Request and Shipping Instructions" that the goods are to be carried in a refrigerated, heated, specially ventilated or otherwise specially equipped trailer. This carriage is subject to the special services and charges offered in the Freeman tariff Shipper is responsible for bringing the goods to the proper temperature before loading the goods into the trailer, for the proper stowage of the goods within the trailer, and for setting the temperature before loading the goods into the trailer is received by Freeman. Freeman is not responsible for product deterioration caused by inherent vice, defects in the merchandise or transit times in excess of product shelf life. Refrigerated, heated, specially ventilated or otherwise specially equipped trailers are not equipped to change the temperature of goods (they are equipped only to maintain temperature). Shipper will give written notice of requested trailer is received. Freeman will verify that the thermostatic controls before receipt of the goods by Freeman. When a loaded trailer is received. Freeman will verify that the thermostatic controls were at the proper temperature when they were loaded into the trailer or when the trailer is delivered to Freeman. Air temperature will be written notice or the otherwise string of the trailer is received. Freeman is unable to determine whether the goods were at the proper temperature when they were loaded into the trailer or when the trailer is received to the trailer or when the trailer is delivered to Freeman. Air temperature will be were the trailer or when the trailer is delivered to Freeman. loaded into the trailer or when the trailer is delivered to Freeman. Air temperature at the unit sensor will be maintained within a proper range of plus or minus 5 degrees Fahrenheit of the temperature requested by Shipper on the face of the "Service Request and Shipping Instructions" if the goods were at that temperature when loaded into the container and if the temperature controls were properly set when the container was haded

6. REFUSED SHIPMENTS. If the Consignee refuses a shipment tendered for delivery or if Freeman is unable to deliver a shipment because of fault or mistake of the Consignor or Consignee, Freeman's liability shall then become that of a warehouseman.

(a) Freeman shall promptly attempt to provide notice, by telephonic, electronic or written communication as provided on the face of these shipping instructions, if so indicated, to Shipper or the party, if any, designated in these instructions to receive notice. (b) Storage charges, based on Freeman's tariff, shall start no sooner than the next business day

(b) conage charges, based on refermines tain, shall start to soone that the text belowing the attempted notification. Storage may be, at Freeman's option, in any location that provides reasonable protection against loss or damage. Freeman may place the shipment in public storage at the owner's expense and without liability to Freeman.

public storage at the owner's expense and without liability to Freeman.
(c) If Freeman does not receive disposition instructions within 48 hours of the time of Freeman's attempted first notification, Freeman will attempt to issue a second and final confirmed notification. Such notice shall advise that if Freeman does not receive disposition instructions within 10 days of that notification, Freeman myill attempt to issue a second and final confirmed notification. Freeman myill attempt to sale at a public auction and Freeman has the right to offer the shipment for sale. The amount of sale will be applied to Freeman's invoice for transportation, storage and other lawful charges. Shipper will be responsible for the balance of charges not evered by the sale of the goods. If there is a balance remaining after all charges and expenses are paid, such balance will be paid to the owner of the property sold hereunder, upon claim and proof of ownership.
(d) Where Freeman has attempted to follow the procedure set forth above and the procedure is not possible, nothing shall be construed to abridge the right of Freeman, at its option, to sell the property under such circumstances and in such manner as may be authorized by law.

(e) When perishable goods cannot be delivered and disposition is not given within a reasonable time, Freeman may dispose of property to the best advantage. When Freeman is directed by law.
(e) When perishable goods cannot be delivered and disposition is not given within a reasonable time, Freeman may dispose of property to the best advantage. When Freeman is directed by Consignee or Consignor to unload or deliver property at a particular location where Consigner, Consignee, or the Agent of either is not regularly located, Freeman's liability for the shipment belt devided to the formed of the property at the particular location where Consigner, Consignee, or the Agent of either is not regularly located, Freeman's liability for the shipment shall terminate after unloading or delivery.

7. INSURANCE. FREEMAN IS NOT AN INSURER. Shipper is responsible for obtaining insurance for its property. Freeman provides no insurance for Shipper or its property.

8. LIMITATION ON SHIPPER'S RECOVERABLE DAMAGES. Shipper understands that even if Shipper's property is lost, stolen, or damaged, Freeman does not pay replacement or restoration cost of any property. FREEMAN'S MAXIMUM LIABILITY SHALL BE THE AMOUNT OF PROVEN ACTUAL VALUE NOT EXCEEDING THE LOWER OF THE FAIR MARKET VALUE (THE "FAIR MARKET VALUE" COULTS THE AS UNHERE IS PRICE FOR THE PROPERTY AT THE LOCATION OF THE SHOW TO WHICH PRICE A WILLING BUYER AND A WILLING SELLER WOULD AGREE IN AN ORDINARY COURSE OF BUSINESS, ARM'S LENGTH SALE.) OR \$2:00 (USD) PER POUND OF CARGO LOST OR DAMAGED UNLESS AT THE TIME OF SHIPPIENT SHIPPER MAKES A DECLARATION OF VALUE FOR CARRIAGE IN THE SPACE DESIGNATED ON THE SHIPPING INSTRUCTIONS AND PAYS THE APPROPRIATE VALUATION CHARGE. Even if Shipper has made a declaration of value, liability shall never exceed the depreciated original invoice value or the fair market value of the property, whichever is less. The value per

pound for applying declared valuation charges shall be determined by dividing Shipper's declared value for carriage by the actual weight of the shipment. In all cases not prohibited by law, where a lower value than the actual value of the said property has been stated in writing by Shipper or has been agreed upon in writing as the released value of the property upon which the rate is based, such lower value plus freight charges, if paid, shall be the maximum recoverable amount for loss or damage.

Notwithstanding the above limitations, all shipments containing the following items of extraordinary value are limited to a maximum declared value of \$500.00 (USD):

- (a) Artworks and objects of art, including without limitation, original paintings, drawings,
  - (b) Clocks, jewelry, including costume jewelry, furs, and fur-trimmed clothing;
     (c) Personal effects, including without limitation, papers and documents;

  - (d) Coin money, currency, gift certificates, debit cards, credit cards, and any other items of extraordinary value.

Any declared value in excess of the maximums allowed herein is null and void, and the acceptance by Freeman for carriage of any shipment with a declared value in excess of the allowed maximums does not constitute a waiver of these maximums. In any event, Freeman's MAXIMUM LIABILITY WILL NEVER BE MORE THAN \$20,000 PER SHIPMENT. Shipper understands that even if Shipper is not able to participate or fully participate in a Show due to loss of, theft of, or damage to their property, Freeman shall

In the billable of responsible for damages identified by the terms (by way of example only and not in limitation of the breadth of this clause) such as the following: consequential damages, loss of use damages, loss of profits damages, business interruption damages, delay damages, special damages, collateral damages, exemplary damages, damages awarded for gross negligence, direct damages, indirect damages, or damages for failure of performance, breach of contract damages, fraud damages, or any other sort of damage for tort or breach of contract. This limitation shall bind the parties

(a) whenever or wherever the claimed loss or damage may occur;

(b) even though the alleged loss or damage is damed to result from negligence, strict liability, products liability, breach of contract, breach of statute or regulation, or any other legal theory or

cause, and; (c) even though Freeman may have been advised or be on notice of the possibility or even the probability

### 9. SHIPPER'S RESPONSIBILITIES AND INDEMNIFICATION:

 (a) Shipper must pay in full for the services rendered under this Agreement at the time the services are requested. The existence of a dispute between Shipper and Freeman relative to any claim or other matter shall have no bearing on this duty of payment. No claim may be submitted by or on behalf of Shipper to Freeman unless Shipper's account is current.
 (b) Shipper understands and acknowledges that Freeman does not accept or transport illegal or hazardous materials of any kind or nature. Shipper warrants and will ensure that its property is inert, and contains no Hazardous Substances, Hazardous Materials, Chemicals, Gasses, Explosives, Radioactive Materials, Biologically hazardous agents, or any other substance,

form that could pose a threat to the health or safety of persons, property, or the public welfare in general. Such goods may be warehoused at owner's risk and expense or destroyed without compensation.

(c) Shipper shall defend and indemnify Freeman, its employees, directors, officers, and agents (c) Shipper shall defend and indemnify Freeman, its employees, directors, officers, and agents from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential), liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to rloss of property or profits arising out of or contributed to by any of the following: Shipper's negligence, willful misconduct, or deliberate act; Shipper's violation of Federal, State, Provencial, County or Local ordinances; Shipper's violation of Show Regulations and/or Rules as published and set forth by Facility and/or Show Management; and/or Shipper's failure to comply with subsection (b) of this section regarding the inclusion of any dangerous substances in the property placed with Freeman. in the property placed with Freeman.

10. CLAIMS. Claims must be filed in writing within nine (9) months after the date of delivery of the property (or 10. CLAIMS. Claims must be liked in writing within nine (9) months after divery at the part of delivery of the property (or failure to make delivery must be filed within nine (9) months after divery at the port of export), except that claims for failure to make delivery must be filed within nine (9) months after divery at the port of export), except that claims for failure to make delivery must be filed within nine (9) months after divery at the port of export), except that claims for failure to make delivery must be filed within nine (9) months after divery at the port of export), except that claims for failure to make delivery must be filed within nine (9) months after a reasonable time for delivery has elapsed. Suits for loss, damage, or delay shall be instituted against Freeman no later than two (2) years and one (1) day part or parts of the claim specified in the notice. Shipper shall deliver notice of claim for loss or damage by hand, mail, courier, facsimile, or electronic means to Sedgwick, PO Box 14151, Lexington, KY 40512-4151. The notice of claim shall invite a prompt joint survey of the damage, at a time and place to be agreed between the parties, and such survey shall go forward promptly. However, if in any case the property is received by the Consignee or the Consignee's agreet on Ereman. Consignee or the Consignee's agent without notice of loss or damage to property being served on Freeman within 15 calendar days of the receipt of the property, it is agreed between Freeman and Shipper that in that instance the presumption shall arise that the property was delivered in proper quantity and in good condition. Claims filed more than nine (9) months following the date on which the property was delivered or should have been delivered are agreed to be forever time barred.

11. CHOICE OF FORUM / ARBITRATION. THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE PROVINCE OF ONTARIO WITHOUT GIVING EFFECT TO ITS CONFLICT OF LAWS RULES. EXCLUSIVE VENUE FOR ALL DISPUTES ARISING OUT OF OR RELATING TO THIS CONTRACT SHALL RESIDE IN A COURT OF COMPETENT JURISDICTION IN TORONTO, ONTARIO. Notwithstanding anything herein to the contrary, any controversy or claim arising out of or relating to this Agreement, or the breach thereof, shall be settled by arbitration administered by the Canadian Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be antered by any court baying uirsdiction thereof. arbitrator(s) may be entered by any court having jurisdiction thereof.

12. MISCELLANEOUS. (a) Shipper warrants the accuracy of the weight and dimension data furnished in this Contract; (b) Shipper understands that once its property is shipped by Freeman pursuant to the instructions contained in this Contract, Shipper has no right to control the shipment, stop the shipment in transit, or divert or reschedule same. (c) Shipper agrees that this Contract may be provided to any third party, including common or contract carriers of cargo by air, water, rail, or road, for the purpose of confirming the right of Freeman to control the handling of the property and all matters related to payment for the shipment.

13. SMALL PACKAGE PROGRAM. If items shipped via Freeman's Small Packages program are lost, damaged or destroyed while in Freeman's possession, FREEMAN'S MAXIMUM LIABILITY SHALL BE \$100 PER PACKAGE UNLESS AT THE TIME OF SHIPMENT SHIPPER MAKES A DECLARATION OF VALUE IN THE SPACE DESIGNATED ON THE SHIPTING INSTRUCTIONS AND PAYS THE APPROPRIATE VALUATION CHARGE. If small packages are received by the Shipper and notice of loss or damage is not received by Freeman within 15 days of the delivery of the property, the parties agree that the presumption shall arise that the property was delivered in proper quantity and in good condition.

# WHAT ARE FREIGHT SERVICES?

As the official service contractor, Freeman is the exclusive provider of freight services. Material handling includes unloading your exhibit material, storing up to 30 days in advance at the warehouse address, delivering to the booth, the handling of empty containers to and from storage, and removing of material from the booth for reloading onto outbound carriers. It should not be confused with the cost to transport your exhibit material to and from the convention or event. You have two options for shipping your advance freight — either to the warehouse or directly to show site.

### How do I ship to the warehouse?

- We will accept freight beginning 30 days prior to show move-in.
- To check on your freight arrival, call Exhibitor Services at the location listed on Quick Facts.
- To ensure timely arrival of your materials at show site, freight should arrive by the deadline date listed on Quick Facts. Your freight will still be received after the deadline date, but additional charges will be incurred.
- The warehouse will receive shipments Monday through Friday, except holidays. Refer to Quick Facts for warehouse hours. No appointment is necessary.
- The warehouse will accept crates, cartons, skids, trunks/cases and carpets. Loose or pad-wrapped material must be sent directly to show site.
- All shipments must have a bill of lading or delivery slip indicating the number of pieces, type of merchandise and weight.
- Certified weight tickets must accompany all shipments.
- Warehouse freight will be delivered to the booth prior to exhibitor set up.
- Please call the number located on Quick Facts if you want to ship oversized material that requires special equipment to the warehouse.

### How do I ship to show site?

- Freight will be accepted only during exhibitor move-in. Please refer to Quick Facts for the specific exhibitor move-in dates and times.
- All shipments must have a bill of lading or delivery slip indicating the number of pieces, type of merchandise and weight.
- Certified weight tickets must accompany all shipments.

### What about prepaid or collect shipping charges?

- Collect shipments will be returned to the delivery carrier.
- To ensure that your freight does not arrive collect, mark your bill of lading "prepaid."
- "Prepaid" designates that the transportation charges will be paid by the exhibitor or a third party.

### How should I label my freight?

- The label should contain the exhibiting company name, the booth number and the name of the event.
- The specific shipping address for either the warehouse or show site is located on Quick Facts.

### How do I estimate my Material Handling charges?

- Charges will be based on the weight of your shipment. Each shipment received is considered separately. The shipment weight will be rounded to the next 100 pounds. Each 100 pounds is considered one "cwt." (one hundred weight). All shipments are subject to reweigh.
- On the Order Form, select whether the freight will arrive at the warehouse or be sent directly to show site.
- Next, select the category that best describes your shipment. There are three categories of freight:

**Crated:** material that is skidded or is in any type of shipping container that can be unloaded at the dock with no additional handling required.

**Special Handling:** material delivered by the carrier in such a manner that it requires additional handling, such as ground unloading, stacked and constricted space unloading, designated piece unloading, loads mixed with pad-wrapped material, loads failing to maintain shipping integrity, and shipments that require additional time, equipment or labour to unload. Federal Express, UPS and Purolator are included in this category due to their delivery procedures.

**Uncrated:** material that is shipped loose or pad-wrapped, carpet and / or pad-only shipments, and / or unskidded machinery without proper lifting bars or hooks.

**Carpet and/or Pad Only:** shipments that consists of loose carpet and/or padding only that require additional labour and equipment to unload.

 Add overtime charges for inbound if material is delivered to the booth during the overtime period stated on Quick Facts. This includes both warehouse and show site shipments.

- Add overtime charges for outbound if material is loaded onto the outbound carrier during the overtime period stated on Quick Facts.
- Add the late delivery charge listed on the Order Form if the shipment is accepted at the warehouse or at show site after the deadline date listed on Quick Facts.
- The above services, whether used completely or in part, are offered as a package and the charges will be based on the total inbound weight of the shipment.
- Shipments received without receipts or freight bills, such as UPS and Federal Express, will be delivered to the booth without guarantee of piece count or condition.

### What happens to my empty containers during the show?

- Pick up "Empty Labels" at the Service centre. Place a label on each container. Labeled containers will be picked up periodically and stored in nonaccessible storage during the show.
- At the close of the show, the empty containers will be returned to the booth in random order. Depending on the size of the show, this process may take several hours.

### How do I protect my materials after they are delivered to the show or before they are picked up after the show?

• Consistent with trade show industry practices, there may be a lapse of time between the delivery of your shipment(s) to your booth and your arrival. The same is true for the outbound phase of the show — the time between your departure and the actual pick-up of your materials. During these times, your materials will be left unattended. We recommend that you arrange for a representative to stay with your materials or that you hire security services to safeguard your materials.

### How do I ship my materials after the close of the show?

- Each shipment must have a completed Material Handling Agreement in order to ship materials from the show. All pieces must be labeled individually.
- To save time, complete and submit the Outbound Shipping Form in advance, or you may contact the Service centre at show site for your shipping documents. The Material Handling Agreement and labels will be processed and available prior to show closing.
- After materials are packed, labeled, and ready to be shipped, the completed Material Handling Agreement must be turned in at the Service Centre
- Call your designated carrier with pick-up information. Please refer to Quick Facts

for specific dates and times. In the event your selected carrier fails to show on final move-out day, your shipment will either be rerouted on Freeman's carrier choice or delivered back to the warehouse at the exhibitor's expense.

• For your convenience, show recommended carriers will be on site to handle outbound transportation.

### Where do I get a forklift?

- Forklift orders to install or dismantle your booth after materials are delivered may be ordered in advance or at show site. We recommend that you order in advance to avoid additional charges at show site. Refer to the Order Form for available equipment.
- Advance and show site orders for equipment and labour will be dispatched once a company representative signs the labor order at the Service Centre.
- Start time is guaranteed only when equipment is requested for the start of the working day.

### Do I need insurance?

- Be sure your materials are insured from the time they leave your firm until they are returned after the show. It is suggested that exhibitors arrange all-risk coverage. This can be done by riders to your existing policies.
- All materials handled by Freeman are subject to the enclosed Terms and Conditions.

Other available services (may not be available in all locations)

- Cranes
- Scissor lifts, condors
- Access storage at show site
- Exhibit transportation services (see enclosed brochure)
- Security storage at show site
- Short-term and long-term warehouse storage
- Local pick-up and delivery
- Priority empty return





Toronto, Ontario, Canada M8W 3S2 416-252-2420 · Fax: 416-252-2365 E-mail: FreemanTorontoES@freemanco.com



METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

NAME OF SHOW:		ISAAC CONFE	<b>RENCE 2016</b>			
COMPANY NAME:				BOOTH#:		
CONTACT NAME:				PHONE#:		
MAIL ADDRESS:						
	MA	TERIAL HANDLIN	<b>IG SERVICES</b>			
CRATED:	Material that is skidded with no additional hand	d or is in any type of shipp dling required.	ing container that can	be unloaded at the doc	k	
SPECIAL HANDLING: (See definitions on page 2)	ground unloading, stac alternate delivery locat and shipments that rec	a carrier in such a manner cked or constricted space tion, loads mixed with pad quire additional time, equip included in this category d	unloading, designated wrapped material, no oment or labour to unlo	piece unloading, shipm documentation ad. Federal Express,	0	у,
UNCRATED: CARPET AND/OR PAD ONLY:		d loose or pad-wrapped, a ts of loose carpet and/or p			• •	o unload
STRAIGHT TIME:	8:00 A.M. to 4:00	0 P.M. Monday through Fri	day			
OVERTIME:	4:00 P.M. to 8:00	A.M. Monday through Fri	day, all day Saturday,	Sunday, and Holidays		
		applied to all freight receiv		and/or show site that m	ust be	
	moved into or out	t of booth during above lis	ed times.)			
		Description			Price Per	Mir
					CWT	200
ATE CLASSIFICATION						
Ware		00 lb. minimum) begi ded Shipment			87.00	17/
		ng Shipment				174. 226.
		Pad Only Shipment				261.
Show	v Site Shipment (20	0 lb. minimum) begin	ning (12:00 PM on	August 7, 2016)		
		ded Shipment				154.
		ng Shipment Id Wrapped Shipment.				201. 231.
		Pad Only Shipment				231.
Smal	I Baakaga Maximu	ım weight is 30 lbs pe	r chinmont*			
Silid				\$	45 00	
		nent is a shipment totaling a				0 lbs
		eved In the same day, from				
DDITIONAL SURCHAR	GES:					
Ship	ment Delivered afte	r Deadline Date (in ac	ldition to above ra	tes)		
	Warehouse Shi	ipment after Deadline ( oment after Deadline (9	July 29, 2016)	\$		52. 47.
	onow one omp			, 2010)φ	20.00	47.
Over		and (in addition to abo				
	Crated or Skido	ded Shipment		\$	19.25	38.
	Special Handlir	ng Shipment		\$	25.00	50.
	Carpet and/or F	d Wrapped Shipment. Pad Only Shipment		⊅ \$	29.00 29.00	58. 58.
•						
Over		ound (in addition to a ded Shipment		¢	10.25	38.
		ng Shipment				50. 50.
		d Wrapped Shipment.				58.
		Pad Only Shipment				58.
Descriptio	on	Weight	сwт	Price per CWT		nated Cost
			100 =			
Surcharges (i.e. C	Overtime, Late)		100 =			
	· •			Subtotal		
Log on to www.free	me <sup>w</sup> estimate your i manco.com/store, sele	material handling cha ect your show and click o	n "Estimate My	13% HST		
Material Handling	Costs". From Freeman	ect your show and click o n Online <sup>®</sup> you can print e le your freight and much	xtra shipping			
	apo on now to packay			Total		

### SPECIAL HANDLING DEFINITIONS

### for frequently asked questions and material handling estimator tools, go to www.freemanco.com/store

Special handling applies to shipments that are loaded by cubic space and/or packed in such a manner as to require additional labour/handling, such as ground unloading, constricted space unloading, designated piece unloading, or stacked shipments. Also included are shipment integrity, alternate delivery locations, mixed shipments, and shipments without individual bills of lading. Shipments loaded in this manner require additional time, labour, or equipment, to unload, sort and deliver.

### What is Ground Loading/Unloading?

Vehicles that are not dock height, preventing the use of loading docks, such as U-hauls, flat bed trailers, double drop trailers, company vehicles with trailers that are not dock level, etc.

### What is Constricted Space Loading/Unloading?

Trailer loaded "high and tight" shipments that are not easily accessible. Freight is loaded to full capacity of trailer – top to bottom, side to side. One example of this is freight that is loaded down one side of a trailer that must be bypassed to reach targeted freight.

### What is Designated Piece Loading/Unloading?

Drivers that require the loading crew to bring multiple pieces of the freight to the rear of the trailer to select the next piece, having to remove freight from the trailer then reload to fit or the trailer must be loaded in a sequence to ensure all items fit.

### What are Stacked Shipments?

Shipments loaded in such a manner requiring multiple items to be removed to ground level for delivery to booth. Stacked or "cubed out" shipments, loose items placed on top of crates and/or pallets constitute special handling.

### What is Shipment Integrity?

Shipment integrity involves shipments on a carrier that are intermingled, or delivered in such a manner that additional labour is needed to sort through and separate the various shipments on a truck for delivery to our customers.

### What is Alternate Delivery Location?

Alternative delivery location refers to shipments that are delivered by a carrier that requires us to deliver some shipments to different levels in the same building, or to other buildings in the same facility.

### What are Mixed Shipments?

Mixed shipments are defined as shipments of mixed crated and uncrated goods, where the percentage of uncrated is minimal and does not warrant the full uncrated rate for the shipment, but does require special handling. Freeman defines special handling for mixed loads as having less than 50% of the volume as uncrated.

### What does it mean if I have "No Documentation"?

Shipments arrive from a small package carrier (including, among others, Federal Express, UPS, Purolator & DHL) without an individual Bill of Lading, requiring additional time, labour and equipment to process.

### What is the difference between Crated and Uncrated Shipments?

Crated shipments are those that are packed in any type of shipping container that can be unloaded at the dock with no additional handling required. Such containers include crates, fiber cases, cartons, and properly packed skids. An uncrated shipment is material that is shipped loose or pad-wrapped, carpet and/or pad only shipments, and/or unskidded without proper lifting points.

### What about carpet only shipments?

Shipments that consist of loose carpet and/or padding only that require additional labour and equipment to unload.





### RETURN TO FREEMAN PRIOR TO THE FIRST DAY OF MOVE-IN

NAME OF SHOW:	ISAAC CONFERENCE 2016
COMPANY NAME:	BOOTH #:
CONTACT NAME:	PHONE #:
E-MAIL ADDRESS:	FAX #:

### **MATERIAL HANDLING EXEMPTION - 25-90-950**

### Return this form by fax at 416-252-2365 or via email at FreemanTorontoES@Freemanco.com

Freeman has been appointed the Official Material Handling service provider for this event. The Material Handling rates/order form is located in this exhibitor manual.

Should you prefer to be responsible for the off-loading of materials, please complete and return this **Material Handling Exemption Form** to Freeman prior to the first day of move-in

With the completion of this form, you (or your company's representative) are responsible for ensuring your materials are off-loaded from your carrier; moved to your booth location; that empty containers are removed from the facility during the event; returned by you (or your representative) at the conclusion of the event; that your materials are moved to the loading docks and loaded with your carrier at move-out

Please note that Show Management, Freeman or the Facility do not provide off-loading equipment (carts, dollies, etc.) The use of pump trucks and other mechanical equipment is not permitted.

On-site self-storage may not be available (space restrictions, Facility and/or Fire Marshal regulations, etc).

Please note that Freeman will not sign or be held accountable for your shipments under this Material Handling Exemption. Please ensure that you or your representative is at the loading dock to receive and sign for your shipments at the time of arrival.

Freeman controls access to the loading docks in order to provide for a safe and orderly move in/move out. All carriers (or privately owned vehicles) must check-in with Freeman personnel upon arrival. Once a dock space becomes available, you will be directed to the appropriate dock. The maximum time allotted for vehicle off-loading is 30 minutes. After this maximum time allotment has passed, Show Management reserves the right to authorize Freeman to off-load your materials. All applicable charges are the responsability of the exhibitor. Invoices must be settled prior to th conclusion of the show. For rates, please refer to the Material Handling Order form located in this manual.

For further details on the Material Handling Exemption procedure, please contact Exhibitor Services at 416-252-2420 or via email at FreemanTorontoES@Freemanco.com

FREEMAN 61 Browns Line	ISAAC 2016	OUTBOUND MATERIAL HANDLIN AND SHIPPING LABEL
Toronto, Ontario, Canada M8W 3S2 416-252-2420• Fax: (416) 252-2365 E-mail: FreemanTorontoES@freemanco.com	<b>TORONTO</b> Bringing Us Together Ce qui nous rassemble	METHOD OF PAYMENT MUS ACCOMPANY YOUR ORDER
NAME OF SHOW: ISA		ENCE 2016
		BOOTH #:
		PHONE #:
E-MAIL ADDRESS		
BE HAPPY TO PREPARE THESE FOR YOU AND ADVANTAGE OF THIS SERVICE, PLEASE COMP	DELIVER THEM TO PLETE THIS FORM	NGAGREEMENTAND SHIPPING LABELS. WE WOUL O YOUR BOOTH PRIOR TO SHOW CLOSE. TO TAK AND RETURN IT TO THE FREEMAN SERVICE DESI MATION
SHIP TO: COMPANY NAME:		
DELIVERY ADDRESS:		
		: ZIP/POSTAL CODE:
PHONE#:		ATTN:
BILL TO: 🗌 SAME AS SHIP TO		
—		
CITY: STA	TE/PROVINCE:	ZIP/POSTAL CODE:
	THOD OF SHI	PMENT
Select a Carrier:		
Freeman Exhibit Transportation Charges will appear on your Freeman		Other Carrier Carrier Name: Carrier Phone:
		Exhibit Transportation shipments. he responsibility of the exhibitor.)
Select a Level of Service:		
1 Day: Delivery next business day* *Some restrictions may apply. Please contact		Standard Ground
our Exhibit Transportation team (877) 478-111 2 Day: Delivery by 5:00 PM second bu	13. 🗌	Specialized: Pad wrapped, uncrated or truckloar Deferred: Delivery within 3-5 business days
Select Shipment Options:		
<ul> <li>Have loading dock</li> <li>Lift gate requing</li> <li>Inside delivery</li> <li>Air ride requing</li> <li>Pad wrap required</li> <li>Residential</li> <li>Do not stack</li> </ul>		Verify the piece count, weight and that a signature is on the Material Handling Agreement prior to shipping out.
Select Desired Number of Labels:		
Once your shipment is packed and ready to be pick	red up from your bor	oth, please return the completed material Handling
warehouse at the exhibitor's expense.		I Handling Agreement turned in will be returned to our

Delivery back to warehouse at Exhibitor's expense\*

\* Return to warehouse rates are based on weight . A <u>minimum charge</u> of \$174.00 plus applicable taxes will apply. Materials that have not been picked up by your selected carrier after 5 business days will be subject to storage fees. A \$175/ month minimum charge will be added to your account.

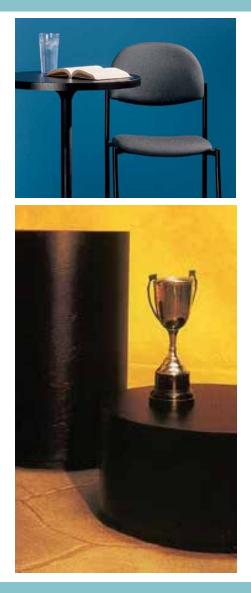
FREEMAN outbound shipping

FREEMAN	FREEMAN
RUSH	R U S H
<b>DO NOT DELAY</b> MUST BE DELIVERED BY: JULY 29, 2016	I <b>DO NOT DELAY</b> MUST BE DELIVERED BY: JULY 29, 2016
TO:	I I <b>TO:</b> I <i>(EXHIBITOR NAME)</i>
C/O: FREEMAN 61 BROWNS LINE TORONTO, ONTARIO CANADA M8W 3S2	C/O: FREEMAN 61 BROWNS LINE TORONTO, ONTARIO CANADA M8W 3S2
WAREHOUSE	WAREHOUSE
EVENT: ISAAC CONFERENCE 2016         BOOTH NO:       NO.         OF       PCS	EVENT: ISAAC CONFERENCE 2016     BOOTH NO:NOOFPCS
PLACE ONE OF EACH PIECE SHIPF	IDED FOR YOUR CONVENIENCE. PED TO ENSURE PROPER DELIVERY. ED, COPIES ARE ACCEPTABLE.

L

FREEMAN	FREEMAN			
RUSH	R U S H			
<b>DO NOT DELAY</b> CANNOT DELIVER BEFORE: AUGUST 7, 2016 AT 12:00 PM	<b>DO NOT DELAY</b> CANNOT DELIVER BEFORE: AUGUST 7, 2016 AT 12:00 PM			
TO:	TO:			
C/O: FREEMAN WESTIN HARBOUR CASTLE ONE HARBOUR SQUARE TORONTO, ONTARIO CANADA M5J 1A6	C/O: FREEMAN WESTIN HARBOUR CASTLE ONE HARBOUR SQUARE TORONTO, ONTARIO CANADA M5J 1A6			
SHOW SITE	SHOW SITE			
EVENT: ISAAC CONFERENCE 2016	EVENT: ISAAC CONFERENCE 2016			
PLACE ONE OF EACH PIECE SHIPP	BOOTH NO:NOOFPCS DED FOR YOUR CONVENIENCE. ED TO ENSURE PROPER DELIVERY. D, COPIES ARE ACCEPTABLE.			

# FURNISHING ESSENTIALS AMEUBLEMENT ESSENTIEL



Your exhibit space should reflect your company's distinctive look and feel, which is why the furniture you choose to fill it is so important. Freeman Furnishing Essentials has everything you need with an assortment of superior, professional pieces in eye-catching shapes and styles to suit any budget or design essential. In addition, the quality control standards and in-house maintenance that Freeman adheres to are outstanding, so you always know you're getting the best furniture possible to make your show experience a total success.

Browse through this brochure and if you don't find what you want, don't worry. We will work with you every step of the way to make sure you get exactly what you're looking for. Our prices are all-inclusive and cover shipping and material handling with no hidden fees. Also, Freeman has multiple warehouse locations across the country, so delivering your furniture solution is always quick and simple.

Votre espace d'exposition devrait être un reflet de l'allure et du style distincts de votre société, d'où l'importance de choix de meubles pour le remplir. La gamme d'ameublement essentiel de Freeman à tout ce dont vous avez besoin, avec un assortiment de meubles professionels dans des formes et des styles attrayants pouvant satisfaire à tout budget ou toute conception. En outre, les normes de contrôle de la qualité et l'entretien à l'interne de Freeman sont hors pair, donc vous êtes toujours confiants d'avoir les meilleurs meubles possibles pour la réussite de votre évènement.

Découvrez tout cela dans cette brochure et si vous ne trouvez pas exactement ce que vous voulez, ne vous en souciez pas - nous travaillerons avec vous tout le long du processus afin de nous assurer que vous obtenez exactement ce que vous désirez. Nos prix sont tout inclus et comprennent les frais d'expédition et de manutention, sans frais cachés. Freeman possède également plusieurs sites d'entreposage dans le pays entier; la livraison de vos meubles se fait donc toujours rapidement et en toute simplicité.

Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to www.freemanco.com.

Communiquez avec le service à la clientèle au numero indiqué sur la page À Noter. Pour commander en ligne: www.freemanco.com.



# FURNISHING ESSENTIALS

# seating/sièges

black diamond stool 22"W 18"L 46"H – 71088 tabouret black diamond 22"Large 18"L 46"H – 71088

black diamond side chair 21"W 23"L 32"H – 71089

chaise sans bras black diamond 21"Large 23"L 32"H – 71089



black diamond armchair 20"W 21"L 33"H - 71090 chaise avec bras black diamond 20"Large 21"L 33"H - 71090



Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to <u>www.freemanco.com</u>.

FREEMAN

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limerick® chair by Herman Miller Grey 18"W 17.75"L 33"H – 210108 chaise limerick® by Herman Miller grise

18"Large 17.75"L 33"H – 210108





casey padded stool

Black or Grey Fabric 20"W 21.5"L 42.5"H – 210112

**tabouret casey** *Tissu noir ou gris* 20"Large 21.5"L 42.5"H – 210112

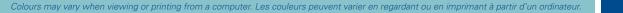


**grey gaslift stool** 24"W 20"L 46"H - 71047 **tabouret sténo gris** 24"Large 20"L 46"H - 71047

**grey gaslift chair** 26"W 20"L 38"H - 71045

**chaise sténo grise** 26"Large 20"L 38"H – 71045

Telescoping height adjustment; five-caster base rolls with ease. Base á cinq roulettes et ajustement télescopique de la hauteur.



# tables



### studio series

black end table 17"W 17"L 18"H - 115104 table de bout noire 17"Large 17"L 18"H - 115104

black cocktail table 36"W 20"L 15"H – 115103 table à cocktail noire 36"Large 20"L 15"H – 115103

### soho series

Black pedestal table 36" Diam. 30"H – 72067

Table-piedestal noire 36" Diam. 30"H – 72067



Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to <u>www.freemanco.com</u>.

# display/présentoir



orion computer kiosk

28"L 28"D 40.5"H - 75079 (Computer not included.)

comptoir à ordinateur orion

28"Large 28"D 40.5"H - 75079 (Ordinateur non inclus.)

Black

Noir

display cylinders Black

**low** 30"Diam 15"H – 75020

**medium** 18"Diam 20"H – 75021

**high** 24"Diam 36"H – 75022 **présentoir cylindrique** *Noir* 

**bas** 30"Diam 15"H – 75020

**moyen** 18"Diam 20"H – 75021

**haut** 24"Diam 36"H – 75022

### draped or undraped tables & counters

Coloured draping includes white vinyl top and pleated skirt on three sides. Fourth-side draping is available. Undraped tables include white plastic tops.

tables (30" height)	4'	6'	8'
Draped	124430	124630	124830
Draped on fourth side Undraped	125430	1240630 125630	1240830 125830
counters (42" height)			
Draped	124442	124642	124842
Draped on fourth side		1240642	1240842
Undraped	125442	125642	125842
	_		

black/noir	blue/bleu	dark green/vert	gold/doré
arev/aris	plum/prune	red/rouae	white/blanc



### tables et comptoirs avec ou sans jupe

Les tables sont recouvertes de vinyle blanc et d'une jupe sur 3 côtés. Nous pouvons installer une jupe au 4e côté. Les tables sans jupe sont également recouvertes de vinyle blanc.

4'	6'	8'
124430	124630	124830
	1240630	1240830
125430	125630	125830
124442	124642	124842
	1240642	1240842
125442	125642	125842
	124430 125430 124442	124430 124630 1240630 125430 125630 124442 124642 1240642

Colours may vary when viewing or printing from a computer. Les couleurs peuvent varier en regardant ou en imprimant à partir d'un ordinateur.

FRE<u>EMAN</u>

# accessories

b.

# accessoires

a. chrome sign holder
Holds 22"x 28" sign – 220118
a. porte-enseigne chrome
Pour une enseigne 22"x 28" – 220118

b. flat literature rack
10"L 55"H – 750136
Display printed materials in six pockets
b. porte-brochures
10"L 55"H – 750136
Six pochettes

c. small refrigerator empty
19"W 19"L 34"H - 75057
c. petit réfrigérateur vide
19"Large 19"L 34"H - 75057

d. chrome easel d. trépied chrome 220134

corrugated wastebasket corbeille à papier (carton ondulé) 220106



\*Note: Electrical power must be ordered separately.

\*Note: les services électriques doivent être commandés séparément

Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to www.freemanco.com.

Communiquez avec le service à la clientèle au numero indiqué sur la page À Noter. Pour commander en ligne: www.freemanco.com.





e. chrome stanchion with 8' retractable belt e. poteau de foule avec sangle rétractable 8' 42"H – 220121

f. chrome bag rack f. porte-sacs chrome 220110

g. chrome coat treeg. patère chrome220109

file cabinet with lock h. two-drawer 25"W 15"L 28"H – f 74082 i. four-drawer 25"W 15"L 52"H – 74081

**classeur avec serrure h. deux tiroirs** 25"Large 15"L 28"H – 74082 **i. quatre tiroirs** 25"Large 15"L 52"H – 74081 **special draping** *(not pictured)* Special drape is available in black, blue, gold, grey, red, teal, white or plum.

3' High 12103 8' High 12108

Refer to page four for colour reference. For drape over 8' please call for availability and prices.

**tenture spéciale** *(non illustrée)* Disponible en noir, bleu, doré, gris, rouge, sarcelle, blanc ou prune

3' de hauteur 12103 8' de hauteur 12108

Choix de couleurs en page quatre. Pour les tentures de plus de 8', communiquez avec nous pour la disponibilité et les prix.

### FREEMAN

Keeping with our company's eco-friendly efforts, this piece is printed on paper containing post-industrial recycled contents. 07/15 - 53220

### FREEMAN

61 Browns Line Toronto, Ontario, Canada M8W 3S2 Ph: 416-252-2420 • Fax: 416-252-2365 Email: FreemanTorontoES@freemanco.com

1506200 6' x 14" H Table Riser

\$54.75 \$60.25 \$76.65



### ONLINE PRICE DISCOUNT PRICE DEADLINE DATE JULY 15, 2016

METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

COMPA	NY NAME:					BOOT				
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21010	,									
21011	,					_ 220106	Corrugated Wastebasket			\$25.90
71045	,					_ 220109	Chrome Coat Tree			
71047	,					_ 220110	Chrome Bag Rack			\$102.20
71088						_ 220118	Chrome Sign Holder			\$112.00
71089						_ 220121	Chrome Stanchion w/8' Be			\$112.00
71090	Black Diamond Arm Chair	\$100.00 \$1	110.00	\$140.00		_ 220134	Chrome Easel	\$47.00	\$51.70	\$65.80
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75020										
75021						_ 12103	Special Drape- 3'H-per ft**			\$13.30
75022	1 7 7 0					_ 12108	Special Drape- 8'H-per ft**			5 \$14.70
75079	•						Steel-Top Rod (8' to 10' lor			\$16.80
75013						_ 13803	Steel - Post and Base (3' H			\$16.80
72067	SohoCafeTable/30"H X 36	5″\$168.00\$	184.80	\$235.20		_ 13808	Steel - Post and Base (8' H			
						_ 15905	Small Fishbowl			
	TABLES &	RISERS				_ 75057	Refrigerator/4 cubic ft			
NO75 -						_ 74082	File Cabinet/2 Drawer			
	ables are 24" wide	Blook Div	0-1-1	Crov		_ 74081	File Cabinet/4 Drawer	\$273.00	\$300.30	\$382.20
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RAPED**							VACUUM	ING		
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12464	2 6' Draped Table/42"H	\$127.00 \$	139.70	\$177.80		_610100	Booth Vacuuming-One Tim	ne	. \$1.00	) \$1.40
12484	2 8' Draped Table/42"H	\$142.00 \$	156.20	\$198.80						
12404	642 4th Side Drape-6' x 42"H	1\$33.25	\$36.60	\$46.55						
12404	842 4th Side Drape-8' x 42"H	1\$33.25	\$36.60	\$46.55						
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12543							Special Arrangement			-
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12563	•					_	Fresh Cut Flower			
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01/15 (16H)

# furnishings Ameublement

Freeman Specialty Furnishings is a unique collection of furniture designed to make your exhibit stand out from the rest. Special attention has been given in selecting pieces that are original and of high quality.

L'ameublement haut de gamme de Freeman est spécialement conçu pour attirer l'attention sur votre stand. Un soin particulier a été apporté dans l'originalité et la qualité des pièces sélectionnées.







FREEM



## SPECIALTY furnishings Ameublement HAUT DE GAMME

# stools / tabourets



**equino stool / tabouret équino** 14" x 16" x 36" H *white / blanc* – 910146 *black / noir* – 910147 *red / rouge* – 910148



lola stool / tabouret lola

16" x 16" x 40" H white / blanc – 910211 black / noir – 910210 red / rouge – 910149



black café stool / tabouret café noir 25" x 28" x 77" H black / noir – 910212



#### chrome bar stool / tabouret fini chrome 17.5" x 18" x 45" H

white / blanc – 910132 black / noir – 910135

Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to <u>www.freemanco.com</u>. Appelez le service à la clientèle au numéro inscrit sur la page À noter. Pour une commande simple et rapide, visitez <u>www.freemanco.com</u>.

# seating / sièges



black café chair / chaise café noire 17.5" x 15.5" x 34" H black / noir - 910134



ripple sled chair / chaise à dos ondulée 24" x 22" x 35" H black / noir – 910213



armless chair / fauteuil sans bras 23" x 28" x 35" H white / blanc - 910152 black / noir - 910153



sculpted chair / fauteuil d'appoint 33" x 27" x 26" H white / blanc - 910150

red / rouge - 910151



citi black leather chair / fauteuil en cuir citi 35" x 28.5" x 28" H black / noir – 910201

Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to www.freemanco.com.

sculpted loveseat / causeuse dossier arrondi 52" x 27" x 27" H white / blanc - 930147 red / rouge - 930148



sculpted sofa / sofa dossier arrondi 74" x 27" x 27" H white / blanc - 930146

#### citi black leather loveseat / causeuse en cuir citi

56" x 28.5" x 28" H black / noir - 930200



citi black leather sofa / sofa en cuir citi 78" x 28.5" x 28" H black / noir - 930202

FREEMAN Appelez le service à la clientèle au numéro inscrit sur la page À noter. Pour une commande simple et rapide, visitez www.freemanco.com.

## tables



square bistro table / table bistro carrée 30" x 30" x 42" H black / noir – 920147



round bistro table / table bistro ronde 30" Diam x 42" H white / blanc – 920148 black / noir – 920146



square bistro chrome table / table bistro carrée fini chrome 24" x 24" x 42" H - 920201



round bistro chrome table / table ronde bistro fini chrome 30" Diam x 42" H – 920200 chrome

Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to <u>www.freemanco.com</u>. Appelez le service à la clientèle au numéro inscrit sur la page À noter. Pour une commande simple et rapide, visitez <u>www.freemanco.com</u>.

## tables





white laminate / laminé blanc – 920151 black laminate / laminé noir – 920150



#### end table steel frame / table de coin fini acier

24" x 24" x 20" H white laminate / laminé blanc – 920153 black laminate / laminé noir – 920152



## sculpted round coffee table / table à café ronde

24" diam. x 20" H white / blanc – 920155 black / noir – 920154



sculpted round end table / table de coin ronde 16" Diam x 24" H

white / blanc – 920157 black / noir – 920156



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## accessories / accessoires



#### large ottoman / grand repose-pied Red / rouge 72" x 20" x 18" H – 950154



large ottoman / grand repose-pied black / noir 72" x 18" x 18" H – 950153



#### ottoman / repose-pied 43" x 19" x 18" H white / blanc – 950146 black / noir – 950147



**cube** 18" x 18" x 18" H white / blanc – 950112 black / noir – 950110 red / rouge – 950111



Call customer service at the number listed on the Quick Facts. For fast, easy ordering, go to <u>www.freemanco.com</u>. Appelez le service à la clientèle au numéro inscrit sur la page À noter. Pour une commande simple et rapide, visitez <u>www.freemanco.com</u>.



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920151

920150

920153

920152

920155

920154

920157

920156

**Occasional Coffee & End Tables** 



#### **ONLINE PRICE DISCOUNT PRICE** DEADLINE DATE JULY 15, 2016

METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

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NAME C	F SHOW:	ISAAC CONFE	RE	NCE	2010	3			
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		For fast, easy ordering, go to <u>w</u>	vw.fre	emanc	o.com/s	tore			
Qty	Part #	Description C	Online	Price	Disco	unt Price	Standa	ard Price	Total
		STOOL	S						
	910146 910147 910148 910211 910210 910149 910132 910135 910212	Chrome Bar Stool - Black Black Café Stool	\$\$\$\$	135.00 135.00 135.00 135.00 135.00 135.00 135.00 135.00 135.00	) ) ) ) ) ) ) ) ) ) ) ) ) ) ) ) ) ) )	148.50 148.50 148.50 148.50 148.50 148.50 148.50 148.50 148.50	\$\$\$\$\$\$\$\$\$	189.00 \$ _ 189.00 \$ _	
		CASUAL & LOUN	GE S	EATIN	IG				
	910134 910213 910152 910153	Black Café Chair Ripple Sled Chair - Black Armless Chair - White Armless Chair - Black	\$ \$	101.00 135.00 225.00 225.00	) \$ ) \$	111.10 148.50 247.50 247.50	\$ \$ \$ \$ \$	141.40 \$ _ 189.00 \$ _ 315.00 \$ _ 315.00 \$ _	
Sculpte	ed Line 910150 910151 930147 930148 930146	Sculpted Chair - White Sculpted Chair - Red Sculpted Loveseat - White Sculpted Loveseat - Red Sculpted Sofa - White	\$ \$ \$	265.00 265.00 355.00 355.00 450.00	) \$ ) \$ ) \$	291.90 291.90 390.50 390.50 495.00		371.00 \$ _ 371.00 \$ _ 497.00 \$ _ 497.00 \$ _ 630.00 \$ _	
Citi Lin	e 910201 930200 930202	Citi Black Leather Chair Citi Black Leather Loveseat Citi Black Leather Sofa	. \$	265.00 355.00 450.00	) \$	291.90 390.50 495.00	\$ \$ \$	371.00 \$ _ 497.00 \$ _ 630.00 \$ _	
Ottoma	ns & Cub 950153 950154 950147 950146 950110 950112 950111	es Large Ottoman - Black (72"x18"x18"h) Large Ottoman - Red (72"x18"x18"h) Ottoman - Black (43"x19"x18"h) Ottoman - White (43"x19"x18"h) Square Cube - Black Square Cube - White Square Cube - Red	\$\$\$\$\$	395.00 395.00 250.00 250.00 119.00 119.00 119.00	) \$ ) \$ ) \$ ) \$	434.50 434.50 275.00 275.00 130.90 130.90 130.90	\$\$\$\$\$\$\$\$\$	553.00 \$ _ 553.00 \$ _ 350.00 \$ _ 166.60 \$ _ 166.60 \$ _ 166.60 \$ _	
		TABLE	S						
Bar Tab	920147 920201 920146 920148 920149 920200	Square Bistro Table - Black Laminate (30"x30"x42") Square Bistro Table - Chrome Laminate (24"x24"x42") Round Bistro Table - Black Laminate (30"diam x 42") Round Bistro Table - White Laminate (30"diam x 42") Round Bistro Table - Chrome Laminate (24"diam x 42") Round Bistro Table - Chrome Laminate (30"diam x 42")	\$ \$ \$	185.00 185.00 185.00 185.00 185.00 185.00	) \$ ) \$ ) \$	203.50 203.50 203.50 203.50 203.50 203.50	\$\$\$\$\$\$	259.00 \$ _ 259.00 \$ _ 259.00 \$ _ 259.00 \$ _ 259.00 \$ _ 259.00 \$ _	

TOTAL COST Sub-Total + 13% Hst = TOTAL

Coffee Table - Steel Frame - White (24"x48"x20"h)......

Coffee Table - Steel Frame - Black (24"x48"x20"h) ......

End Table - Steel Frame - White (24"x24"x20"h).....

End Table - Steel Frame - Black (24"x24"x20"h) .....

Sculpted Round Coffee Table - White (28"diam x 14"h).

Sculpted Round End Table - White (16"diam x 24"h) ..... Sculpted Round End Table - Black (16"diam x 24"h) .....

Sculpted Round Coffee Table - Black (28"diam x 14"h)

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# carpet



When it comes to making your exhibit stand out on the show floor, we have you covered. Freeman offers several colour options in classic carpet designed to fit the requirements of your exhibit space.

- Freeman uses only colorfast carpet, making it a consistent, matching shade every time
- •Freeman's carpet is manufactured with recycled material.
- Our carpet padding is manufacturerd with 90-95% recycled foam and is 100% recyclable.

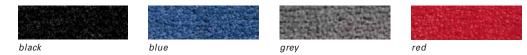
# Classic CARPET

#### custom cut

Freeman classic carpet is available in a range of colours and includes delivery, Visqueen covering, installation, carpet tape, carpet removal and all carpet material handling fees. Foam carpet padding is available for a minimal fee. If you have a large order, please contact us to see if volume discounts may apply.

#### standard cut

Our Classic carpet comes in a variety of sizes: 10' x 10', 10' x 20', 10' x 30'. Prices include delivery, installation, carpet tape, carpet removal and all carpet material handling fees. Foam carpet padding and Visqueen covering are available for a minimal fee.



Actual colours may vary sligh



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METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

NAME OF SH		SAAC CONFERE							
COMPANY NA			BOOTH #:						
CONTACT NAME:			PHONE #:						
-MAIL ADDR	ESS:								
Orders re	ceived after the deadline date or with	out payment will be charge	ed the Standard Pri	ce and are subject to a	availability.				
CUSTON	I CUT CLASSIC CARPET	includes plastic covering	g, delivery, materi	ial handling, installati	on and remove				
Our Cu	stom Cut Classic Carpeting is avai	lable in custom cut sizes	, and in a variety	of colours.					
		D <b>UR CARPET COLOU</b> Blue							
6 oz. Renta	I - Price per sq. ft. (100 sq. ft. n	ninimum)	<b>Online Price</b>	Discount Standar	rd Total				
er sq. ft.	Booth Size: x	= sq.ft. @	\$ 2.50	\$2.75 \$ 3.50	\$				
	CARPET - includes delivery, r	naterial handling installa	tion and removal	**					
	oz. Classic Carpeting is available i								
		YOUR CARPET COL							
		Blue Grey Red							
Qty	Description	Online Price	Discount	Standard	Total				
	10' x 10' Classic Carpet	\$ 198.00	\$ 217.80	<b>\$ 277.20</b> \$					
	10' x 20' Classic Carpet		\$ 390.50	<b>\$ 497.00</b> \$					
	10' x 30' Classic Carpet	\$ 557.00	\$ 612.70	<b>\$ 779.80</b> \$					
CARPET	PADDING AND PLASTIC	COVERING - include	s delivery, materi	al handling, installati	ion and remova				
Qty	Description	<b>Online Price</b>	Discount	Standard	Total				
	10' x 10' Carpet Padding - Single Lay		\$ 130.35	\$ 165.90 \$					
	10' x 20' Carpet Padding - Single Lay		\$ 260.70	\$ 331.80 \$					
	10' x 30' Carpet Padding - Single Lay 10' x 10' Carpet Padding - Double La		\$ 390.50 \$ 198.00	\$ 497.00    \$ \$ 252.00    \$					
	10' x 20' Carpet Padding - Double La		\$ 390.50	\$ 252.00 \$ \$ 574.00 \$					
	10' x 30' Carpet Padding - Double La		\$ 583.00	\$ 742.00 \$					
	Carpet Padding - 1/2" (301 - 700 sq ft - pr		\$ 1.30	\$ 1.70 \$					
	Carpet Padding - 1/2" (over 700 sq ft - pric		\$ 1.10	\$ 1.40 \$					
	Double Padding - 1/2" (301 - 700 sq ft pric		\$ 2.35	<b>\$ 3.00</b> \$					
	Double Padding (over 700 sq ft - price pe		\$ 2.20	\$ 2.80 \$					
	Plastic Covering (price per sq ft)	\$ 0.60	\$ 0.65	<b>\$ 0.85</b> \$					
	🍬 The product offered	has recycled content or	has eco-friendly a	attributes and is					
		ble according to the mar							
		TOTAL COST							
	Sub-Tota	nl+ 13% Hst= To	OTAL						
				1					

For fast, easy ordering, go to www.freemanco.com/store

\*\*All Utility lines must be installed before carpet installation. Utilities should be ordered in advance.\*\*



Toronto, Ontario, Canada M8W 3S2 416-252-2420• Fax: 416-252-2365 E-mail: FreemanTorontoES@freemanco.com



ONLINE PRICE DISCOUNT PRICE DEADLINE DATE JULY 15, 2016

METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER **ISAAC CONFERENCE 2016** NAME OF SHOW: \_\_\_\_ COMPANY NAME: BOOTH #: CONTACT NAME: PHONE #: E-MAIL ADDRESS For fast, easy ordering, go to www.freemanco.com/store ACCESSORIES **GONDOLAS** CABINETS SLATWALL SHOWCASE **OPEN SHOWCASE** SHOWCASE TOWER TOWER 1M X 1/2M X 42" H 1M X 1/2M X 8'H 1/2M X 1/2M X 8'H Online Discount Standard Price Price Price **Online** Discount Standard Price Total Price Total Qty Part # Description Qty Part # Description Price Price SHELVES (Circle Colour) Black or White SLATWALL PANELS \_\_\_ 17201 1M Straight (37" x 12") .......... \$45.00 49.50 63.00 (Circle Colour) Black, White, Maple 17206 1м Angled (37" x 12")......\$45.00 49.50 11736100 1M x 8' High......\$345.00 379.50 483.00 63.00 LITERATURE POCKETS GONDOLAS (Circle Colour)Blue, Grey or Black Fabric, White PVC \_\_\_ 174015 For 8½" x 11" Literature ....... \$25.75 28.35 36.05 174016 For 4" Literature......\$25.75 28.35 36.05 \_ 174541 Single Sided 1<sub>M</sub> x 4' High .... \$298.00 327.80 417.20 **CABINETS & LOCKS** 174542 Double Sided 1<sub>M</sub> x 4' High...\$405.00 445.50 567.00 (Circle Colour) Blue, Grey or Black Fabric, White PVC 174581 Single Sided 1M x 8' High .... \$380.00 418.00 532.00 \_ 17305 1M x ½M x 36" High ...... \$285.00 313.50 399.00 174582 Double Sided 1M x 8' High...\$487.00 535.70 681.80 1M x <sup>1</sup>/<sub>2</sub>M x 42" High ...... \$285.00 313.50 399.00 17306 SHOWCASE\* (White PVC Only) 17308 17309 \_ 1755800 Showcase 1M x ½M x 8'H..... \$575.00 632.50 805.00 173010 1M Radius x <sup>1</sup>/<sub>2M</sub> x 36" H...... \$410.00 451.00 574.00 1755801 Showcase ½M x ½M x 8'H....\$415.00 456.50 581.00 173011 1<sub>M</sub> Radius x <sup>1</sup>/<sub>2M</sub> x 42" H...... \$410.00 451.00 574.00 17551206 Showcase 1M x 1/2M x 42"H \$340.00 374.00 476.00 \_\_\_\_ 17301 Aluminum Cabinet Lock .......\$10.00 11.00 14.00 \*Please note that power is not included with the showcases and must be ordered WALL PANELS with the electrical vendor. (Circle Colour) Blue , Grey or Black Fabric, White PVC \_ 173521 1M x 8' High ......\$235.00 258.50 329.00 \_ 173525 1⁄2м x 8' High ......\$135.00 148.50 189.00 \_ 04/15 (16H) TOTAL COST

Sub-Total

+ 13% Hst

= TOTAL

Take advantage of the Online price by ordering online at <u>www.freemanco.com/store</u>

FREEMAN accessories

### FREEMAN

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#### DISCOUNT PRICE DEADLINE DATE JULY 15, 2016

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Discount

\$1,230.00

\$1,980.00

🗌 10' x 10'

🗌 10' x 20'

Standard

\$1,722.00

\$2,772.00

NAME OF SHOW:	ISAAC CONFERENCE 2016
COMPANY NAME	BOOTH #:
CONTACT NAME:_	PHONE #:
E-MAIL ADDRESS	



#### SHOW SPECIAL INCLUDES

Carpet

- 1-Black Soho Pedestal Table
- 2- Black Diamond Side Chairs
- All set-up and dismantle labour included in the price
- · Fascia header sign with company name

For fast easy ordering go to www.freemanco.com/sto

Electrical & Cleaning Services are not included in the price of your rental exhibit.

CHOOSE YOUR PANELS	HEADER IDENTIFICATION SIGN
Your choice of panels is included in the price of your Rental Exhibit. Please contact Exhibitor Sales for other options.	A personalized header/sign on a white background is includ in the price of your Rental Exhibit. Circle the font style for y header identification sign, and then indicate your colour preference.
BLACK FABRIC WHITE HARDWALL	CLARENDON MEDIUM ENVIRO
Your may upgrade your panels to Slatwall at an additional cost of \$100.00 per panel plus applicable taxes.	EUROSTILE BOLD HELVETICA BOLD
U WHITE SLATWALL U BLACK SLATWALL	TIMES NEW ROMAN
MAPLE SLATWALL	
CARPET	Indicate which colour lettering you would like. We have a w variety of standard colours available:
Our Classic Carpet is included in the price of your Rental Exhibit. The following colours are available.	Letter colour desired: Indicate exactly how you want your company name to appear:
Custom Logo Header - Please check to have an Exhibitor Sales Specialist contact you regarding pricing.	
If you have any questions or need assistance in completing	TOTAL COST
your order, please call Exhibitor Sales @ (416) 252-3361	Sub-Total+ 13%

100% recyclable according to the manufacturer's specifications.



# RENTAL **Exhibits**



Package 1



Package 2



Package 3



Package 1 upgraded with graphics and cabinet



Package 2 upgraded with graphics and cabinet



Package 3 upgraded with graphics and cabinet





Package 4 upgraded with graphics and cabinet





Package 5 upgraded with graphics and cabinet



\* All exhibits include: installation & dismantle of exhibit, material handling of exhibit, classic carpet with nightly vacuuming, 2 arm lights (per 10' unit), power (500 watts) for lights ONLY and labour to hang arm lights.

Questions? All packages can be customized or modified. To speak with an Exhibitor Sales specialist, call the number listed on Quick Facts. For fast easy ordering, go to www.freemanco.com.



#### Questions?

All packages can be customized or modified. To speak to a rental exhibit specialist call the number listed on Quick Facts. For additional custom examples click on the link below.

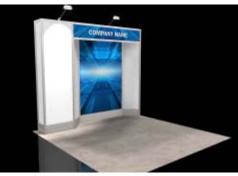
Upgrade options available. Sample upgrades shown below.



Slatwall & Shelves



Black Metal



Graphics & Custom Logo



**Cabinets & Counters** 

**Coloured Panels** 



Toronto, Ontario, Canada M8W 3S2 416-252-2420• Fax: 416-252-2365

E-mail: FreemanTorontoES@freemanco.com



DISCOUNT PRICE DEADLINE DATE JULY 15, 2016

#### METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

\_ BOOTH #: \_\_\_\_\_

\_\_\_\_PHONE #: \_\_\_\_\_

ISAAC CONFERENCE 2016
-----------------------

COMPANY NAME:	
---------------	--

CONTACT NAME:

NAME OF SHOW:

EMAIL ADDRESS:

For assistance, please call 416-252-3361 to speak with one of our experts.

For fast, easy ordering, go to www.freemanco.com/store

All exhibits include: installation & dismantle of exhibit, material handling of exhibit, classic carpet with nightly vacuuming, 2 arm lights (per 10' unit), power (500 watt) for lights ONLY and labour to install and remove the arm lights.

To place your order, please check the appropriate box and complete the remaining selections at the bottom of the form.

RENTAL EXHIBITS								
		Discount Price	Standard Price		Discount Price	Standard Price	Total	
Package 1	🗌 10' x 10'	1,915.00	2,681.00	🗌 10' x 20'	3,125.00	4,375.00		
Package 2	🗌 10' x 10'	1,330.00	1,862.00	🗌 10' x 20'	2,100.00	2,940.00		
Package 3	🗌 10' x 10'	1,700.00	2,380.00	🗌 10' x 20'	2,575.00	3,605.00		
Package 4	🗌 10' x 10'	2,100.00	2,940.00	🗌 10' x 20'	3,785.00	5,299.00		
Package 5	🗌 10' x 10'	1,728.00	2,419.20	🗌 10' x 20'	3,015.00	4,221.00		
Package 6	🗌 10' x 10'	1,800.00	2,520.00	🗌 10' x 20'	2,395.00	3,353.00		

Orders received after the deadline date or without payment will be charged the Standard Price and are subject to availability.

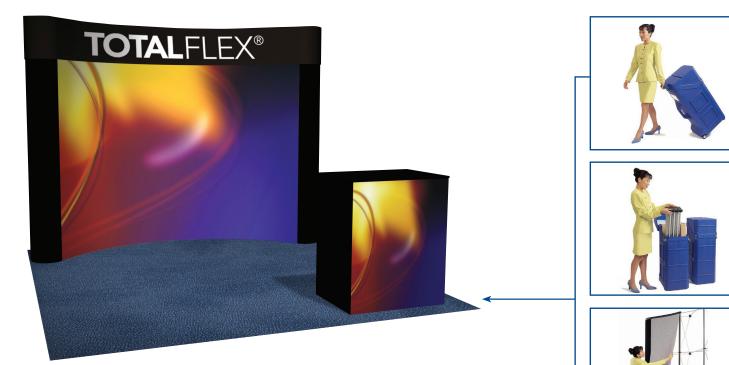
· Orders cancelled after production begins are subject to a 100% Cancellation Charge

Orders cancelled after production begins are subject to a 100% Cancellation Charge.
CHOOSE YOUR PANEL
Blue Fabric Grey Fabric Black Fabric White Hardwall
CARPET
Our Classic Carpet and nightly vacuuming are included in the price of your Rental Exhibits. The following colours are available:
Check colour choice:
Black Blue Grey Red
You may want to add padding or upgrade your carpet to one of our 15 designer colours in our PRESTIGE carpet line,
now available in 28 oz. and 40 oz. weight. Refer to our enclosed Carpet order form for colour selections and pricing.
Each Rental Exhibit includes 2 Arm Lights (per 10' unit).
Note: Power and labour to install and remove the lights are included in our standard rental exhibit package price. Power con- sumption not to exceed 500 watt.
*Additional power must be ordered separately.
HEADER IDENTIFICATION SIGN
Indicate which colour lettering you would like. We have a wide variety of standard colours available:
Black Blue Brown Burgundy PMS Colour
□ Red □ Teal □ White □ Dark Green □ Font Type
*Unless font type is indicated, Helvetica will be used.
indicate exactly now you want your company name to appear.
ENHANCE YOUR EXHIBIT
Enhance your exhibit and have an Exhibitor Sales Specialist contact you for pricing by checking any of the following boxes:
□ Slatwall & Shelves       □ Cabinets & Counters       □ Specialty Coloured Metal
TOTAL COST
Sub-Total+ HST (13%) = TOTAL
Leave the product offered has recycled content or has eco-friendly attributes and is

100% recyclable according to the manufacturer's specifications.

# TOTALFLEX®

By Freeman



Available to rent or purchase, TotalFlex provides more options for configuring exhibits to fit your space, budget and vision. This pop-up display is versatile, lightweight, portable, durable, and needs just minutes and no tools to set up.

- Cases easily convert into a podium.
- Velcro compatible fabric panels available in a wide selection of colobrs.
- Compatible with shelves, lights and other innovative trade show accessories.
- Freeman can produce high-resolution digital graphics in virtually any size as well as photomural panels to enhance your exhibit's appearance.
- Available in a variety of sizes for rental or purchase, including a table top version shown below.
- All TotalFlex units include Installation & Dismantle of exhibit

**floor units** 8'w x 8'h Floor Standing Unit 10'w x 8'h Floor Standing Unit

table top units 6'w x 40"h Table Top Unit 8'w x 40"h Table Top Unit





#### DISCOUNT PRICE DEADLINE DATE JULY 15, 2016

METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

NAME OF SHOW: ISAAC CONFERENCE 2016					
		BOO	TH #:		
		РНО			
E-MAIL ADDRESS					
For Assistance, please call 416-252	3361 to speak	with one of our experts.			
	For fast, easy o	rdering, go to www.freemanco.com/store			
	TABI	E TOP UNIT			
		Rental Units Include: Draped Table (Select colour below) Classic Carpet (Select colour below) Installation & Dismantle of Exhibit Material Handling of Exhibit Nightly Vacuuming 1-200 Watt Halogen Light 500 Watt electrical Outlet** Fabric Panel Colours for All Units:	Purchase Units Include: 1-Case One Time Installation & Dismantle at your next Freeman show.		
RENTAL       QTY.       TOTAL         Size       Price       ** A 500 watt electrical outlet is included for the light on rental units. Additional power should be ordered with the electrical vendor.         40" H x 8' W       \$1,435.00					
PURCHASE*       Classic Carpet:       Blue       Black       Grey       Red         Size       Price       Table Drape:         40" H x 6' W       \$1,425.00       Blue       Gold       Dark Green         40" H x 8' W       \$1,505.00       Grey       Blue       Gold       Dark Green         *Shipping Not Included       Grey       Plum       Red       White					
		*Other Colours Also Available for	Purchase Units*		
	FL	OOR UNIT Rental Units Include:	Purchase Units Include:		
RENTAL         QTY.           Size         Price           8' H x 8' W         \$2,055.00           8' H x 10' W         \$2,450.00           PURCHASE*         Image: Compare the second sec	TOTAL	Classic Carpet (Select colour below) Installation & Dismantle of Exhibit Material Handling of Exhibit Nightly Vacuuming 2-200 Watt Halogen Lights 500 Watt electrical Outlet** 1-Podium - 8'H x 10'W unit only Fabric Panel Colours for All Units: ** A 500 watt electrical outlet is incu units. Additional power should be vendor.	luded for the lights on rental		
Size         Price           8' H x 8' W         \$2,650.00		Classic Carpet:  Blue Blace	ck 🗆 Grey 🗆 Red 🛛 🍇		
8' H x 10' W \$3,250.00 *Shipping Not Included					
11 5		*Other Colours Also Available for P	rurchase Units*		
CUSTOM GRAPHIC / PHOTO PANELS Our custom graphic panels can dramatically enhance your exhibit's appearance.					
		can dramatically enhance your exhibits			
OPTIONAL ACCESSORIES		RENTAL PURCHAS	•		
Part #         Description         Qty.         Price         Qty.         Price           1715800         2-200         Watt Halogen Light Kit*         N/A         \$295.00					
Available with purchase of Floor Unit only. A 5	00 watt outlet is inc	luded for the lights (only). Additonal power should	be ordered with the electrical vendor		
QUICK TIPS     If shipping literature or products, material handling rates will apply.					
Order in advance to save time	e, money and	ensure availability. Orders received a	fter the deadline date or without		
payment will cost an addition	onal 40% over				
			TOTAL COST		

The product offered has recycled content or has eco-friendly attributes and is 100% recyclable according to the manufacturer's specifications.



# digital graphics



#### creating visual excitement

Quality graphics contribute significantly to the impact of your exhibit. Vivid colours and sharp images attract attention, build traffic, and communicate messages more effectively. Freeman has invested in the latest printing technology and has the skills to provide you with the finest digital graphic reproduction available.

#### state-of-the-art capabilities

Freeman can provide four-colour, photo-quality, high-resolution digital printing in virtually any size for banners, signage, exhibit graphics, and more. Each Freeman location has stand-alone printing capabilities, and all are supported by the Corporate Graphics Centre for special requirements. Last minute repairs and replacements are handled efficiently through our nationwide resources.

#### superior quality control

Electronic file transfer, in-house printing, and company-wide standardization of procedures allow us to control quality, cost and scheduling for our customers on a nationwide basis.

#### depth of resources

- VUTEK<sup>™</sup> and Salsa printers provide large format, four-colour, high-resolution digital printing of single and double-sided banners up to 10' wide and virtually any size with seams.
- Encad printers provide digital processing of banners up to 5' wide without seams.
- All Freeman operations use the same printers, software, ink, adhesives, and laminates for continuity.
- Seaming, grommeting, lamination, and mounting are handled in-house.
- A variety of fabrics are available, including nylon, vinyl, and mesh materials.
- Computer-aided graphic design for your assistance.

## freeman specializes in the digital graphic reproduction and installation of:

- Suspended banners
- Logo reproduction
- Accent graphic photo panels
- Backlit displays and murals
- Large format signage and banners
- four-colour carpet image printing

#### questions?

Call customer service at the number listed on Quick Facts. For fast, easy ordering, go to <u>www.freemanco.com/store.</u>



61 Browns Line Toronto, Ontario, Canada M8W 3S2 416-252-2420 · Fax: 416-252-2365 E-mail: FreemanTorontoES@freemanco.com



#### **DISCOUNT PRICE DEADLINE DATE** JULY 15, 2016

METHOD OF PAYMENT MUST ACCOMPANY YOUR ORDER

NAME OF SHOW:

**ISAAC CONFERENCE 2016** 

EXHIBITING COMPANY NAME:

PRINT NAME:

EMAIL ADDRESS:

For fast, easy ordering, go to www.freemanco.com/store

#### GRAPHICS

To order your graphics, complete this order form and attach your sign copy or electronic file. Please see the artwork guidelines on page 2 of this form. Note: All graphics are subject to a 100% Cancellation Charge.

#### **DIGITAL GRAPHICS**

STANDARD SIZES CHOOSE YOUR SIZE

Freeman has the capabilities to provide you with the finest digital graphic reproduction available. Capabilities include four-colour, photo-quality, high-resolution digital printing in virtually any size for banners, signage, exhibit graphics and more.

	LX_	W =	sq. ft.
sq. ft		x \$18.15 = \$	

- \$18.15 per sq. ft. (standard price \$27.25)
- Minimum order per graphic 9 sq. ft. (1296 sq. in.)
- · Double sq. ft. for double-sided graphic
- Round sq. ft. to next whole increment

File conversion, retouching, cloning or colour correcting may incur additional labour charges.

#### LARGE DIGITAL GRAPHICS

Please call a Corporate Accounts Specialist for price quotes on graphics over 80 sq. ft.

#### File Information:

	uon.						
Electronic	File Name						
Application	n						
PMS Colo	urs						
Backing Material:							
Showcard		Plexi					
PVC		Other					
Vertical	Horizonta	al	Use Your Judgment For Sign Layout				

Special Instructions

	OUR SIZE:	Discount	Standard	
	QTY.	Price	Price	TOTAL
7" x 11"	@	\$41.00	\$61.50 = \$	
7" x 22"	@	\$44.00	\$66.00 = \$	
7" x 44"	@	\$68.50	\$102.75 = \$	
9" x 44"	@	\$80.00	\$120.00 = \$	
11" x 14"	@	\$50.00	\$75.00 = \$	
14" x 22"	@	\$79.00	\$118.50 = \$	
14" x 44"	@	\$95.00	\$142.50 = \$	
22" x 28"	@	\$102.00	\$153.00 = \$	
28" x 44"	@	\$130.00	\$195.00 = \$	
20" x 60"				

BOOTH #:

PHONE #:

X 60 @ \$150.00 \$225.00 = \$ (white only)

Note: File conversion, retouching, cloning or colour correcting may incur additional labour charges. (See reverse side for graphic guidelines.)

#### INDICATE YOUR SIGN COPY HERE:

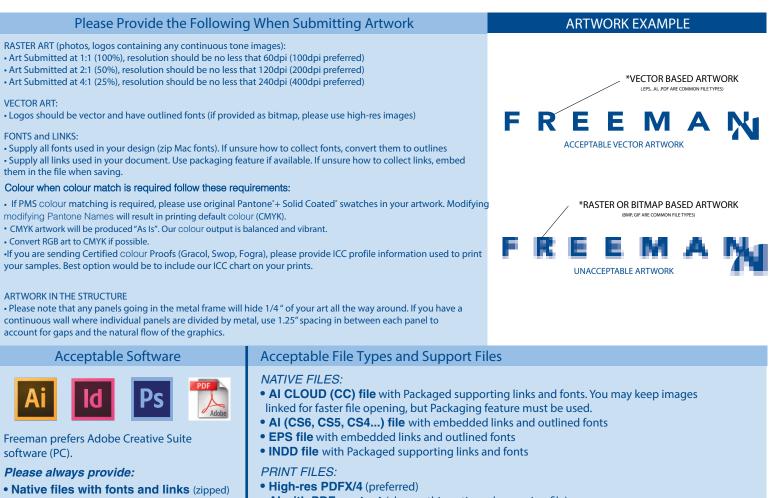
Vertical	Horizontal	Use Your Judgment For Sign Layout
-	ır:	
	TOTAL	COST
		= TOTAL

## FREEMAN

#### GRAPHIC ARTWORK SUBMISSION GUIDELINES

#### CUSTOMER GUIDELINES FOR SUBMITTING GRAPHICS ARTWORK

Our goal is to provide you with the best quality graphics for your event or exhibit. You can help us in that effort by providing digital art files using the following guidelines. The purpose is to assist you in the process of creating files that are acceptable for production. If you are sending finished print ready files, please pass this information along to your graphic designer or art department. Please use the acceptable software and file types listed below. Make certain to follow the resolution guide to help make your image quality ideal for viewing. Also, accurate *colour* matching can be realized if you follow the *colour* guidelines. Adhering to these guidelines will greatly enhance the accuracy of your artwork for production.



• High-res PDF-X/4 exports of the files.

If you are an Illustrator CC user: "Packaging" feature is highly recommended. For all other versions of Adobe AI (CS6, CS5... etc) please embed linked images and convert fonts to outlines. InDesign files should always be Packaged.

- Al with PDF content (choose this option when saving file)
- EPS files with embedded links and outlined fonts

#### RASTER OR BITMAP ART:

- Photoshop EPS (Preferred, use 8-bit preview, Max. Quality JPG compression)
- PSD (make sure font layers are rasterized)
- TIFF, JPG (quality 8 and higher)

Mac users: Use Zip or Stuffit programs when submitting fonts other than OTF (Open Type Fonts)

#### Verifying resolution on a screen

Adjust zoom till this page measures 8.5" in width. Observe images from different distances. We noticed that from a few feet away anything above 60dpi looks acceptable!



#### Ways to Submit Final Artwork

• Files below 10MB can be delivered via email.

• Larger files can be sent via disc or uploaded to the Freeman FTP site: Please contact your Account Manager for instructions to the ftp site.

#### Please visit us at: www.freemanco.com

#### **ISAAC CONFERENCE 2016**

## UNION REGULATIONS



To assist you in planning your participation in your Toronto show, we are certain you will appreciate knowing in advance that union labour may be required for certain aspects of your exhibit handling. To help you understand the jurisdiction the various unions have, we ask that you read the following:

#### LABOURERS' INTERNATIONAL UNION OF NORTH AMERICA

Currently we have an agreement with the Local 506 Labourers Union to provide labour for display installation and dismantling. Full time employees of the exhibiting companies however, may set their own exhibits without assistance from these locals. Any local services that may be required beyond what your regular full time employees can provide, must be rendered by Local 506. Labour can be ordered in advance by returning the Display Labour order form, or on showsite, at the Freeman service desk.

#### MATERIAL HANDLING

Exhibitors may hand-carry their own materials into the exhibit facility. The use of dollies, pump trucks and other mechanical equipment, however, is not permitted. Freeman will control access to the loading docks in order to provide for a safe and orderly move-in/move-out.

#### TIPPING

Freeman requests that exhibitors do not tip our employees. They are paid at an excellent wage scale denoting a professional status, and we feel that tipping is not necessary. This applies to all Freeman employees. Any request for such should be brought to the attention of a Freeman representative at the Freeman service desk or correspondence may be directed to the attention of the General Manager at the local office address.

#### SAFETY

Standing on chairs, tables or rental equipment is prohibited. This equipment is not engineered to support your weight. Freeman cannot be responsible for injuries in assembling your booth, please order labour on the Display Labour form and the necessary ladders and/or tools will be provided.



# installation & dismantle

When it comes to installation and dismantling of exhibits, no one does it better than Freeman. With more than 75 years of experience, our group of specialists is ready to assist you with all of your exhibit requests, from beginning to end.

Whether you choose to supervise or you need the assistance of a full-time Freeman employee, we can meet all your needs, from shipping and storage to emergency on-site repairs to basic installation and dismantling to support service coordination including electrical, furnishings and more. Freeman has the resources and the capabilities to help you have the most successful show experience possible.

#### do i need to order labour?

As an exhibitor, you are required to follow local labour jurisdictions. Please refer to the enclosed "Labour Jurisdictions" information sheet for details.

#### installation and dismantling services available

Freeman will work closely with you to coordinate every phase of your trade show participation, including:

- Preplanning and budget consultation
- Support service coordination electrical, furnishings, floral and more
- Shipping and storage management
- On-site supervisors with dedicated floor managers
- Skilled labor and technicians for installation and dismantling
- Full, in-house carpentry
- Graphics production
- Emergency repairs and refurbishing
- Postshow evaluations
- Multiple show coordination

Supervise any labour yourself, or if you need assistance, Freeman I&D experts will do it for you.

#### if you use Freeman staff

Exhibits are set up prior to your arrival under the direction of Freeman I&D supervisors. We charge 30% of the total labour charge, with a minimum \$45 fee.

#### if you supervise yourself

*Installation* – Your labor supervisor must check in at the exhibitor service centrer to pick up labourers. Upon completion of work, your supervisor must return to the exhibitor service centre to release the labourers. Start time is guaranteed only when labour is requested for the start of the working day.

*Dismantling* – When scheduling dismantling labour, be sure to allow time for empty containers to be returned to the booth after the close of your show. Start time is guaranteed only when labour is requested for the start of the working day.

#### questions?

Call customer service at the number listed on Quick Facts. For fast, easy ordering, visit us at <u>www.freemanco.com/store.</u>



Toronto, Ontario, Canada M8W 3S2 416-252-2420 • Fax: 416-252-2365 E-mail: FreemanTorontoES@freemanco.com



COMPANY NA				ERENCE 2016			
ONTACT NAI	ME:				BOOTH#:		
	ME:				PHONE#:		
MAIL ADDRE	SS:						
				o www.freemanco.com			
		DISPLAY	LABOUR (One	Hour Minimum			
					Adva Pric		Show Site Price
Straight Tim		0 A.M. to 4:00 P.M.		riday	\$101	.00	\$ 142.00
Overtime-		D P.M. to 6:00 P.M. D A.M. to 4:00 P.M.	Monday through F Saturday and Sun	riday dav	\$151	.50	\$ 212.00
ouble Time how site p	e- All t	imes not mentioned		idays	\$202	.00	\$ 283.00
		only at start of worki	ng day				
One hour m Supervisor		er person ck in at Service Desk	to pick up labour				
Labour mus	st be canc	elled in writing, 24 he	ours in advance to av	void a one (1) hour ca			
				time for empty contain rior to show opening a			
				ons & inbound ship			
			INSTALLATI	ON LABOUR			
<ul> <li>Installa</li> </ul>	ation of you	ur exhibit will be com	pleted at our discreti	reverse side of thi ion prior to show oper	ning		
	J			abour bill, with a mini			
Emergency	y contact:			Phone Numbe	r:		
		ised Labour		Phone Numbe	۰.		
Date	Start Time	No. of People			Hourly Rate		Estimated Total Cost
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<u> </u>			x=	@\$_		_= \$	
			x=	@\$_		= \$	
			_	eman Supervision (3		•	
			Fre		30%/45.00)	= \$	
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your order,	, please c		Fre ance in completing ur Exhibitor Service		13% HST	= \$	
your order,	, please c		ance in completing				
your order,	, please c		ance in completing ur Exhibitor Service	es Total	13% HST	= \$	
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04/15 (16H)

Total Dismantle

= \$\_

NAME OF SHOW:

#### **ISAAC CONFERENCE 2016**

COMPANY NAME: CONTACT NAME: BOOTH#:

PHONE#:

EMAIL ADDRESS:

#### FREEMAN SUPERVISED Labour

<u>IN ORDER TO BETTER SERVE YOU</u> - PLEASE COMPLETE THE FOLLOWING INFORMATION IF YOUR DISPLAY IS TO BE SET-UP AND/OR DISMANTLED BY FREEMAN I&D AND YOU WILL NOT BE PRESENT TO SUPERVISE THE INSTALLATION AND/OR DISMANTLE.

		INBO	UND SHIPI	PING & SE	T UP INFOR	RMATION	
Freight v	vill be shipped to					ped	
Setup Pl	an/Photo: Attach	ned	То Ве	Sent With Exhi	ibit	In Crate No	
Carpet:	With Exhibit		_ Rented From	Freeman	Colour	Size	
Electrica	l Placement:					Electrical Under Carpet	
Graphics	: With Exhil		Shipped	Separately			
Cor	nments:						
 Special ⊺ 	Fools/Hardware F	Required:					
SHIP TO	:		UTBOUND	SHIPPIN	G INFORMA	ΓΙΟΝ	
Fre	D OF SHIPMENT eman Transport Common Carrie Air Freight trictions may apply. Ple	er Pr Nex	,	2nd Day	Deferred		
	Other Air Freigl	Carrier:					
					arrier Phone Num	ber: ()	
Freight (	Charges Prepaid Bill To: _		ollect				
	event your s	elected ca	arrier fails to	o show on f	inal move-ou	t day, please select one o	of the
	Reroute via	Freemar	n's choice.				
	* Return to war * Materials that	ehouse rates have not be		weight.A <u>mini</u> / your selected	mum charge of \$1 carrier after 5 bus	74.00 plus applicable taxes will a siness days will be subject to sto	



416-252-2420 • Fax: 416-252-2365 E-mail: FreemanTorontoES@freemanco.com



**ISAAC CONFERENCE 2016** 

WESTIN HARBOUR CASTLE HOTEL DOCK RESTRICTIONS

BOOTH#:

PHONE#:

NAME OF SHOW:

COMPANY NAME:

CONTACT NAME:

EMAIL ADDRESS:

#### WESTIN HARBOUR CASTLE HOTEL - DOCK RESTRICTIONS

### PLEASE READ: WEIGHT ALLOWANCE AND NOISE ORDINANCE, FLOOR CAPACITY AND FREIGHT ELEVATORS IMPORTANT INFO.

All material handling equipment must be supplied by the Show Services. Dock operations are restricted to loading and unloading only. Dock operations are restricted between the hours of 11:00 PM and 7:00 AM per noise ordinance enforced by the City of Toronto. All engines must be shut down while docked

#### FLOOR CAPACITY

The floor load capacity throughout the convention floor and exhibits area is 125 pounds per square foot. For equipment in excess of this, special arrangements must be made through The Westin Harbour Castle's Engineering department.

#### **CONFERENCE CENTRE**

Dimensions: 23'10" long x 8'9" wide x 8'3" high Capacity: 12, 000 pounds

Access to the Conference Centre service elevator is via the service lane and receiving dock on the east side of the Conference Centre.

	One Ha	rbour Square o Ontario	tle Hotel			
	ph. 416		. 847-621-7726 .com			Promo code:
PR	RESENTATION SERVICES AUDIO VISUAL Trade Show Power	& HSIA	Order Form	<u>n</u>		
ent Name				Load in date and Time		
				Load out Date		
ent Date(s)				and Time		
mpany Name	e			Room Name		
				Booth#		
ntact Name				Onsite Contact		
ntact Phone				Onsite Phone		
ntact Email				Onsite E-Mail		
Quantity	Electrical (includes cost of electricity only	Advance	Oneite Research	Davis Demoired	Total	
Required	Description	Booking	Onsite Request	Days Required	(Qty x Rate x Days)	Setup Notes
	Amp - 120 Volt Dedicated Circuit- Exhibit set-ups only Amp - 120 Volt Dedicated Circuit - 24hour supply	\$85.00 \$120.00	\$106.25 \$150.00		\$ - \$ -	
15.	Amp - 120 Volt Dedicated Circuit - with Under Carpet Wiring (includes 2 extension cords)	\$175.00	\$218.75		\$ -	
	Amp - 120 Volt Dedicated Circuit ' Extension Cord and Power Strip	\$165.00 \$20.00	\$206.25 \$25.00		\$ - \$ -	
	SIA hard wired line, DHCP - per device, no sharing	\$20.00	\$25.00 \$437.50		\$ -	
HS	SIA wireless access - per device, no sharing (no minimum 1 hour labour applied)	\$15.00	\$18.75		\$ -	
Tel	elephone line - inbound/outbound calls, long distance call charges extra * For Any Other Requests That Are Not Lister	\$100.00	\$125.00		\$ -	
	Labou Please Select the Appropriate La (example: If the setup and dismantle both take place If the setup is between 5PM-9AM and the dismantle is on a weekend enter "0.5"	oour Rate in t between 9AM	-5PM enter "1" in	the " Day Rate " b		r" box.)
our Rate	Description	Advance Booking	Onsite Request	Estimated Hours of Setup & Dismantle	Total (Rate x Hours)	
1 Set	etup/Dismantle Day Rate (9AM-5PM)	\$80.00	\$120.00	oetup a Dismantie		
	tup/Dismantle Evening/Early Morning Rate (5PM-9AM)	\$120.00	\$180.00		\$-	
Set	etup/Dismantle Holiday Rate	\$160.00	\$240.00	0	\$-	J
	* PLEASE COMPLETE THE CREDIT CARD AUTHORIZ Additional Comments:	ATION FOR	ξM *	Subtotal	\$-	
				Oubioiai	Ψ -	
				Labour	\$ 80.00	
			18% 5		\$ -	Labor Charges will be adjusted
				120/ UCT	¢	final invoice
					\$ -	
					<u>\$</u> -	
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	I,authoriz charges listed above. Credit Card Number:		<b>on</b> : the Westin Harboi	Total Order	\$-	
NO	I,authoriz charges listed above. Credit Card Number: Name on Card: (Please Print) DTE: The Above Credit Card number will be used for the sole purpose as indi	e PSAV, inside	on the Westin Harboo	Total Order	\$ -	
NO	I,authoriz charges listed above. Credit Card Number: Name on Card: (Please Print) DTE: The Above Credit Card number will be used for the sole purpose as indi	e PSAV, inside	on the Westin Harboo	Total Order	\$ -	
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NO gree to the ab	I,authoriz charges listed above. Credit Card Number: Name on Card: (Please Print) DTE: The Above Credit Card number will be used for the sole purpose as indi depa	e PSAV, inside	on the Westin Harboo	Total Order	\$ -	
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Westin Harbour Castle Hotel One Harbour Square Toronto Ontario M5J 1A6 ph. 416.304.0262 Fax. 847-621-7726 01084PSAV@westin.com

Promo code:

	PRESEN	TATION SERVICE	s AUDIO VISUAL Trade Show A	V Order	Form				
Event Name						Load in date and Time			
						Load out Date and Time			
Event Date(	s)					and time			
Company N	ame					Room Name			
						Booth#			
Contact Nar	ne					Onsite Contact			
Contact Pho	one					Onsite Phone			
Contact Em	ail					Onsite E-Mail			
Quantity Required			Electrical (includes cost of electricity on Description	l <u>∨)</u> Advance Booking	Onsite Request	Days Required	Total (Qty x Rate x Days)		
	20" LCD N	Monitor (for Computer	r Only)	\$135.00	\$168.75		\$ -	Setu	o Notes
		anel Monitor		\$290.00	\$362.50		\$-		
		anel Monitor with upr		\$450.00	\$562.50		\$-		
		anel Monitor with upr	ight floor stand des Projector and Small Tripod Screen	\$510.00 \$575.00	\$637.50 \$718.75		\$ - \$ -		
		-	P and Microsoft Office)	\$340.00	\$425.00		\$-		
	Wireless M	Mouse and Keyboard		\$85.00	\$106.25		\$-		
	DVD Playe			\$85.00	\$106.25		\$-		
		yer Sound System	CD Player MP3 Player PATCH (circle one)	\$230.00	\$287.50		\$-		
		vered Computer Spea	Handheld Lavalier (circle one) Includes: 1 Speaker Amplifier, Stand, Mixer	\$370.00 \$55.00	\$462.50 \$68.75		\$ - \$ -		
				• • • • •					
	PSAV is t		ng Provider at the Westin Harbour Castle Hotel. Only PSAV riggers i <u>Labo</u> Please Select the Appropriate L (example: If the setup and dismantle both take plac is between SPM-9AM and the dismantle is on a weekend enter "0.5	<u>ur Rate</u> abour Rate in t e between 9AM	he far left Column I-5PM enter "1" in	the " Day Rate " b	ox.		pricing *
		ii tile setup		Advance		Estimated Hours	Total	, ,,	
Labour Rate			Description	Booking	Onsite Request	of Setup & Dismantle	(Rate x Hours)		
1		mantle Day Rate (9/		\$80.00	\$120.00	0			
			y Morning Rate (5PM-9AM)	\$120.00 \$160.00	\$180.00	0			
	Setup/Dist	mantle Holiday Rate	* PLEASE COMPLETE THE CREDIT CARD AUTHORIZ		\$240.00	0	ъ -	l	
			Additional Comments:			Subtotal	\$-		
						Labour			r Charge Shown.
					18% \$	Service Charge			vill be adjusted on invoice
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					J	Total Order	<del>.</del>	:	
			Credit Card	Authorizati	on				
	I,		author	ize PSAV, insid	e the Westin Harbo	ur Castle, to use th	e noted Credit Card for	the	
	charg	ges listed above.							
	Credi	it Card Number:				Expiry Date:			
	Name	e on Card:	(Please Print)		Signature:				
	<u> </u>								
	NOTE:		The Above Credit Card number will be used for the sole purpose as in de	dicated above a	nd will be in the stri	ctest of confidence	by PSAV's accounting		
	<u> </u>								
I Agree to th	e above:		Date					1	
Cancella	Please sign and return via Email (01084PSAV@westin.com) or fax to (847-621-7726).								
Cancella	tion of a	ervices and only	inment ordered must be received 48 hours prior to del	ivery data to	avoid a %50 o	ancellation ch	arge If services		
have alre	eady bee	n provided at th	ipment ordered must be received 48 hours prior to del e time of cancellation full charges will apply. Costs as t in original presented condition will be the reponsibili	sociated wit	h the replacem	ent or repairs	to damaged, lost	Updated: Jan 20	16 JG