

Code of Conduct

ISAAC INTERNATIONAL is committed to providing a safe and enjoyable ISAAC Connect experience for all event participants, and a welcoming environment for free discussion of ideas. We do not tolerate online harassment of event participants in any form. Any attendee found to be contravening this Code of Conduct in any way is subject to any action at the sole discretion of ISAAC INTERNATIONAL up to, and including, revocation of access to ISAAC Connect with no refund or right of appeal. Instances of alleged harassment may also be reported to the relevant authorities, again at the sole discretion of ISAAC INTERNATIONAL.

What defines online harassment?

Internet (or online) harassment, also known as “cyberbullying” or “cyberharassment”, are the terms used to describe the use of the internet to bully, harass, threaten, or maliciously embarrass any individual.

What constitutes online harassment?

Online harassment can involve internet-related behaviours including, but not necessarily limited to:

- Sending unsolicited and/or threatening email.
- Encouraging others to send the victim unsolicited and/or threatening email or to overwhelm the victim with email messages.
- Sending viruses by email (electronic sabotage).
- Spreading rumours.
- Making defamatory comments about the victim online.
- Sending negative messages directly to the victim.
- Impersonating the victim online by sending an inflammatory, controversial or enticing message, which causes others to respond negatively to the victim.
- Harassing the victim during a live chat.
- Leaving abusive messages online, including social media sites.
- Sending the victim pornography or other graphic material that is knowingly offensive.
- Creating online content that depicts the victim in negative ways.

Who is covered under this Code of Conduct?

All attendees, speakers, sponsors, exhibitors, staff, and volunteers at our events are required to refrain from any form of online harassment. ISAAC INTERNATIONAL staff will enforce this Code throughout the event, and expects cooperation from all participants. ISAAC INTERNATIONAL expects sponsors, exhibitors, booth staff, and volunteers to avoid engaging in online harassing behaviour and/or the use of sexualized images, activities, or other material.

ISAAC INTERNATIONAL expects that all event participants refrain from engaging in online harassment and/or using potentially offensive language in social media or other electronic posts, regardless of whether ISAAC International hashtags have been used.

Guidelines for Speakers

Speakers are responsible for the content of their presentations, but ISAAC INTERNATIONAL requests that speakers be cognizant of potentially offensive actions, language, or imagery, and that they consider whether their use is necessary. If they do decide to include it, ISAAC INTERNATIONAL asks that they warn the audience, at the beginning of the talk, and provide them with the opportunity to leave the room to avoid seeing or hearing the material.

How should I handle any uncomfortable situation or suspected case of online harassment at an event?

If you are being subjected to online harassment, or are included in any electronic correspondence where you think some other third party is being harassed, or have any related concerns, please contact ISAAC INTERNATIONAL staff, event organizers, or facility security immediately. The most immediate way of notifying ISAAC International is by way of email to isaacconnect@isaac-online.org. In addition, all ISAAC International contact information is available on our website at <https://www.isaac-online.org/english/contact-us/>.

Sponsor/Exhibitor Complaints: Please contact any ISAAC INTERNATIONAL staff member by way of email, or as described above.

Sessions and Presentations Complaints: ISAAC INTERNATIONAL staff and event organizers welcome all comments/feedback about presentations. Attendee comments are taken seriously when planning future events and will be kept in confidence if requested. Emails can be sent to isaacconnect@isaac-online.org.

What happens once a report is made?

If an incident of online harassment is reported, ISAAC INTERNATIONAL staff will conduct an investigation. If they determine — to the best of their ability, and in their sole discretion—that a participant has violated this Code, they may take any action they deem appropriate, including warning the offender or expulsion from the event with no refund or right of appeal. Under certain circumstances and at their discretion, ISAAC INTERNATIONAL staff may contact relevant national or international governmental or police organizations. To protect all parties involved, ISAAC INTERNATIONAL will generally not make any detailed public statements about Code of Conduct incidents.

Sponsor/Exhibitor Complaints: ISAAC INTERNATIONAL staff will investigate the complaint. If they determine—to the best of their ability, and in their sole discretion—that action is warranted, they may resolve the matter as they deem appropriate, including removing the exhibit.

Sessions and Presentations: Concerns will be relayed to current and future organizers, who will take the information into account when selecting speakers for future events. ISAAC INTERNATIONAL requests that attendees understand, however, that determining whether material is “offensive” is a subjective call.

This is a living document

ISAAC INTERNATIONAL intends for this Code of Conduct to meet the needs of all our stakeholders and ensure that all have a positive event experience. To this end, we welcome comments and suggestions. Please contact ISAAC INTERNATIONAL staff on-site or by email/phone if you would like to provide feedback.