ISAAC Connect Exhibitor
Terms & Conditions

ISAAC Connect Virtual Event
August 9th – August 12th, 2021

Virtual Platform —
“Chime Live by Encore”
ISAAC Connect

We are pleased to invite you to participate in ISAAC Connect, the first ever fully virtual event organized by the International Society for Augmentative and Alternative Communication (ISAAC). ISAAC Connect is being held online from August 9th – August 12th, 2021. We are planning exciting additions to the ISAAC experience to create more opportunities for productive, successful interactions with conference participants. We are thrilled to be hosting ISAAC Connect online, and offer learning and social opportunities for individuals who may have never before experienced an in-person ISAAC conference, all from the comfort of their own home or office!

The AAC and Assistive Technology (AT) communities represent a diverse group of stakeholders including: commercial businesses, non-profit and educational organizations, health care practitioners, and policy makers. ISAAC Connect will attract people who use AAC (PWUAAC), their family members and personal care networks, as well as a wide variety of AAC / disability / health care professionals and researchers, all of whom are interested in seeing the latest innovations in industry related products and services. ISAAC attendees will experience how these new products and services will enhance areas of quality of life, communication needs, personal independence, and accessibility achieving the goal of having the fullest life experience.

Conference participants include:
- Advocacy groups
- Assistive technology specialists
- Assistive and supportive living facilities
- Disability organizations
- Educational administrators
- Government agencies
- Health care providers
- Funding agencies
- Occupational therapists
- Physiotherapists / Physical therapists
- Speech-language pathologists
- Teachers and special educators
- Rehabilitation engineers
- Rehabilitation counselors
- Manufacturers
- Researchers
- University faculty

Disability interests include:
- Angelman syndrome
- Amyotrophic lateral sclerosis (ALS) or motor neuron disease (MND)
- Aphasia
- Autism
- Cerebral palsy
- Cornelia de Lange syndrome
- Dementia
- Developmental disabilities
- Down syndrome
- Huntington’s disease
- Parkinson’s disease
- Primary progressive aphasia
- Rett syndrome
- Traumatic brain injury
ISAAC Connect Exhibitor Terms & Conditions

This contract by and between ISAAC and the exhibiting company ("Exhibitor") hereby applies to the invoice for a virtual exhibit booth at the ISAAC Connect event ("Event") to be held between August 9th – August 12th, 2021. The signing of this contract indicates agreement by the Exhibitor to comply with the Event regulations, instructions and conditions of the contract published below and with all the conditions under which the “Chime Live by Encore” virtual platform is provided to ISAAC.

1. **EVENT PLATFORM AND TIME:** The Event will be held on Monday, August 9th through Thursday, August 12th, 2021, on the “Chime Live by Encore” virtual event platform. ISAAC reserves the right to make changes in the exhibit hours and dates; however, any such changes will be made known as far in advance of the Event as possible and exhibitors will be notified accordingly.

2. **VIRTUAL EXHIBIT BOOTH FEE:** The virtual exhibit booth fee is CAD $1,800 for the full duration of the event. ISAAC will issue invoices for all virtual exhibit booth registrations.

3. **PAYMENT:** All payments in Canadian currency (CAD) to ISAAC. Exhibit booth payments are due in full when invoiced, and can be made by way of either company cheque (check) mailed / couriered to the ISAAC International office in Toronto, or by way of credit card (VISA or MasterCard only). Credit card payments can be made by way completing our credit card authorization form and faxing to the ISAAC International office at +1 905 850 6852.

4. **VIRTUAL EXHIBIT BOOTH SET-UP:** Exhibitors will be provided full information and reasonable time to submit their virtual exhibit booth materials to Encore Exhibits, who will be coordinating all virtual booth set-up operations on behalf of ISAAC.

5. **CONTRACT FOR VIRTUAL EXHIBIT BOOTH:** The Contract for a virtual exhibit booth shall be considered binding between the two parties and subject to the rules and regulations as set forth by ISAAC in this contract when payment of fee and accepted in writing by ISAAC. By submitting an application for exhibit space, the Exhibitor releases ISAAC from any and all liabilities to Exhibitor, its agents, licensees, or employees that may arise or be asserted as a result of submission of an application or of participation in this Exposition.

6. **CANCELLATION/NON-PAYMENT:** All payments are final and non-refundable.

7. **USE OF VIRTUAL EXHIBIT BOOTH:** Exhibitors may not sublet, assign, or apportion any part of the virtual exhibit booth, and may not represent, advertise, or distribute literature for the product or services of any other firm or individual except as approved in writing by ISAAC. Use of virtual exhibit booth is exclusively for online marketing and promotion efforts by exhibitors during ISAAC Connect, and are further subject to any rules of use as communicated by Encore Exhibits.

8. **SELLING OF PRODUCTS AT ISAAC CONNECT PROHIBITED:** Selling of merchandise at ISAAC Connect is strictly prohibited. ISAAC provides virtual exhibit booth to participating companies to exhibit and demonstrate products and services on the basis of their potential information and commercial value, and not for the purpose of direct commerce. Orders may be taken, but sales transactions involving exchange of product for payment is strictly prohibited. Also note that accepting orders onsite may have Canadian tax implications.
9. **RESTRICTIONS:** ISAAC reserves the right to restrict or prohibit exhibits which, because of content, method of operation, or any other reason, are objectionable or otherwise detract from, or are out of keeping with, the character of the event as a whole. ISAAC may prohibit setup or discontinuance of any exhibitor or promotion that, if continued, departs substantially from exhibitor’s preapproved design and description. In the event of such restrictions, prohibitions, or removal, ISAAC will not be liable to the Exhibitor.

10. **CONDUCT OF EXHIBITOR’S EMPLOYEES:** Exhibitor’s employees whether full, part-time, or temporary personnel hired by the exhibitor, shall conduct themselves in an ethical manner at all times. Solicitation of employment to any of the attendees or any exhibitor personnel is strictly prohibited and considered unethical and shall result in serious penalties and/or loss of privilege to exhibit in or attend future ISAAC events. Encore Exhibits may also ask any persons deemed, in their opinion, to be acting in an obstructive manner, or inappropriately dressed, to leave the event.

11. **LIABILITY AND INSURANCE:** ISAAC will not be liable for any damage or loss suffered by any exhibitor through any online activity associated with, or during, ISAAC Connect. The Exhibitor shall indemnify ISAAC and Encore Exhibits against, and hold it harmless from any complaints, suits, or liabilities resulting from negligence of the Exhibitor in connection with the Exhibitor’s use of the virtual exhibit booth.

12. **INTERPRETATION AND ENFORCEMENT:** These regulations become a part of the contract between the Exhibitor and ISAAC. ISAAC has full power of interpretation and enforcement of these rules and may amend them at any time. Also, the Exhibitor agrees to abide by all additional reasonable rules and regulations published from time to time with advanced notice. All matters in question not covered by these regulations are subject to the decision of ISAAC and all decisions so made shall be binding on all parties affected by them as the original regulations. Exhibitors or their representatives who fail to observe these conditions of contract or who, in the opinion of ISAAC, conduct themselves unethically, may be dismissed from ISAAC Connect without refund or other right of appeal.

13. **COMPLIANCE WITH APPLICABLE LAWS:** Exhibitor, its agents, and representatives shall abide by, conform to, and comply with all laws of Canada, the Province of Ontario, and their local jurisdictions relating to access and personal conduct associated with online activities.

14. **OTHER TERMS AND CONDITIONS:** The Exhibitor shall comply with all requirements of ISAAC and Encore Exhibits with respect to the set-up and use of its virtual exhibit booth. The virtual exhibit booth shall be conducted in a professional manner in order not to be objectionable to ISAAC Connect attendees or other Exhibitors. ISAAC or Encore Exhibits reserves the right to close, remove, or require changes in any exhibit or to remove the Exhibitor’s personnel agents, representatives, independent contractors, invitees, or guests who are deemed detrimental to ISAAC, Encore Exhibits, other Exhibitors, or attendees. The license granted by this Contract is personal and may not be transferred or assigned without the consent of ISAAC. The virtual exhibit booth and platform is licensed on an “as is” basis and ISAAC will not be liable for pre-existing conditions arising during the period of the license. ISAAC shall in no event be liable to the Exhibitor in excess of any consideration paid by the Exhibitor to ISAAC and received by ISAAC, for breaches of Contract or conduct by ISAAC, its agents, representatives, and independent contractors, whether acting within or out of the scope of their authority by agents, or by the general public. ISAAC shall not be liable
for failure to perform its obligations under this Contract due to strikes, riots, infectious disease, terrorism, natural calamities, acts of God, or any other cause beyond its control. Anyone visiting, viewing, or otherwise participating in the Exhibitor’s virtual exhibit booth is deemed to be the invitee or licensee of the Exhibitor rather than the invitee of ISAAC. ISAAC and Encore Exhibits shall not be liable to Exhibitor or to persons conducting or otherwise participating in the conduct of the exhibit or to invitees or liability for the actions of its agents, employees, or independent contractors, whether acting within or out of the scope of their authority, and responsibility or liability resulting directly or indirectly, or jointly, from other causes which arise because of the actions or omissions of its agent, employees, or independent contractors, whether acting within or out of the scope of their authority. There is no other agreement or warranty between the Exhibitor and ISAAC except as set forth in this application and contract for virtual exhibit booth. The right of ISAAC under this contract shall not be deemed waived except as specifically stated in writing and signed by an authorized representative of ISAAC. The Exhibitor agrees to abide by all rules and regulations published from time to time by, and governing, ISAAC.

15. PERSONS WITH DISABILITIES: ISAAC and Encore Exhibits will use their best efforts for making the ISAAC Connect online platform accessible to persons with disabilities as required by international convention and legislation of various national governments including, but not necessarily limited to, the United Nations Convention on the Rights of Persons with Disabilities, Canadian Human Rights Act 1985, Americans with Disabilities Act, Australian Disability Discrimination Act 1992, etc. Exhibitors are likewise expected to support this effort, using their best efforts.

16. PERFORMANCE OF MUSIC AND LICENSES: Exhibitor is responsible for individual music licensing fees if applicable to the Exhibitor’s virtual exhibit booth and/or dedicated vendor presentation. Exhibitors hereby represent that they have, or shall have by the time of the event, obtained all required licenses for the live or recorded performance of music. Exhibitors shall indemnify and hold harmless ISAAC, its directors, officers, agents, members, and representatives from and against all claims, costs (including any attorney’s fees), expenses, and liabilities arising from breach of the foregoing representations.

17. USE OF THE ISAAC NAME: Participation by an Exhibitor in ISAAC Connect does not entitle the Exhibitor to use the name ISAAC other than reference to the Exhibitor’s participation as an exhibitor in the event. Participation at ISAAC does not imply endorsement or approval by ISAAC of any product, service, or participant and none shall be claimed by a participant.

18. OTHER: This contract is made under and shall be governed by the laws of the Province of Ontario (Canada) in all respects, including matters of construction, validity, and performance. If any circumstances beyond the control of ISAAC causes cancellation of all or any portion of the event, ISAAC agrees to refund any portion of the exhibitor fees which ISAAC is reimbursed by insurance or other third party and shall not be liable for any other refund or payment arising from the cancellation or for other liability or damages arising from the event.